

Special IHCD A Info- 2013 Customer Service Survey



The Indiana Housing and Community Development Authority (IHCD A), chaired by Lt. Governor Sue Ellspermann, creates housing opportunity, generates and preserves assets, and revitalizes neighborhoods by investing financial and technical resources in the development efforts of qualified partners throughout Indiana. Growing Indiana's economy starts at home.

IHCD A Customer Service Survey 2013

As part of our ongoing mission to provide the best customer service possible, IHCD A would like to once again ask your opinion of our services. The Authority will use the information you provide to better understand our strengths and weaknesses and how we can improve in the future.

IHCD A would like to thank everyone who completed the 2012 Customer Service Survey*. The information you shared with us has been invaluable as we continue to make preparations for the future of IHCD A in the year(s) ahead.

We offer you another opportunity to tell us how we're doing as we continue to strive for stellar customer service and look forward to learning from you whether and how we've improved over the last year.

We would appreciate if you could complete the survey by November 12th. Please click [here](#) to give your feedback.

If you have any questions or comments, please contact [Joe Palus](#), IHCD A Research and Innovation Director.

Thank you for taking the time to complete [this survey](#)!

*To review the results of the 2012 Customer Service Survey, please see page 11 of the [1st edition of IHCD A...the Magazine](#).

Important Dates:

- October is National Energy Awareness Month
- October 24th- IHCD A Board of Directors Meeting
- October 24th- HOME Awards Announced
- October 30th- National Weatherization Day

- November 8th- Grand Opening of Kingston Square Apartments (Kokomo)
- November 19th- Grand Opening of Lincoln Apartments (Indianapolis)

