

# Special IHCDa Info:

## 2013 Customer Service Survey Response Time Extended



The Indiana Housing and Community Development Authority (IHCDa), chaired by Lt. Governor Sue Ellspermann, creates housing opportunity, generates and preserves assets, and revitalizes neighborhoods by investing financial and technical resources in the development efforts of qualified partners throughout Indiana. Growing Indiana's economy starts at home.

### 2013 Customer Service Survey Response Time Extended

There is still time to participate in IHCDa's 2013 Customer Service Survey as a way to assist in our ongoing mission to provide the best possible customer service.

Thank you to everyone who has completed the survey, IHCDa will use the information you provide to better understand our strengths and weaknesses and how we can improve in the future.

Please click [here](#) to give your feedback by November 19th.

In addition to the general IHCDa questions, we would also encourage respondents to give feedback for the individual departments which is available at the end of the survey.

If you have any questions or comments, please contact [Joe Palus](#), IHCDa Research and Innovation Director.

Thank you for taking the time to complete [this survey](#)!

\*To review the results of the 2012 Customer Service Survey, please see page 11 of the [1st edition of IHCDa...the Magazine](#).

#### Important Dates:

- November 8th- Grand Opening of Kingston Square Apartments (Kokomo)
- November 11th- Groundbreaking for NWI Veterans Village (Gary)
- November 13- Indiana Celebrates Energy Day (Indianapolis)
- November 19th- Grand Opening of Lincoln Apartments (Indianapolis)
- November 20th- Grand Opening of Irving Green Project (Indianapolis)
- November 20th- Grand Opening of Redbud Village (Huntington)
- November 21st- IHCDa Board of Directors Meeting

For more information on IHCDa please visit [www.ihcda.in.gov](http://www.ihcda.in.gov) or [www.in.gov/myihcda](http://www.in.gov/myihcda).  
For updates from Lt. Governor Ellspermann and the agencies she oversees, sign up at [www.lg.in.gov](http://www.lg.in.gov).