

IHCP *banner page*

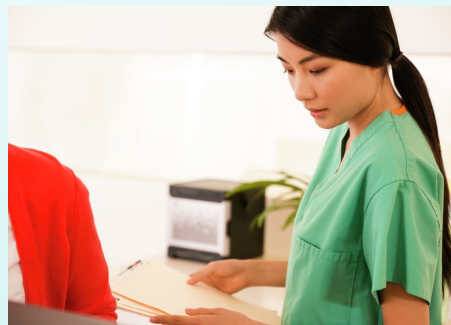
INDIANA HEALTH COVERAGE PROGRAMS

BR202248

NOVEMBER 29, 2022

The IHCP continues reprocessing of crossover claims

As announced in *Indiana Health Coverage Programs (IHCP) banner page [BR202223](#)*, the IHCP identified an issue with outpatient crossover claims denying for explanation of benefits (EOB) code 0558 – *Coinsurance and deductible amount is missing indicating that this is not a crossover claim*. The issue has been corrected for claims submitted on or after Oct. 12, 2022. Previously impacted claims submitted on or after Nov. 9, 2021, continue to be reprocessed with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims). The IHCP expects to have all claims reprocessed by February 2023.



QUESTIONS?

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