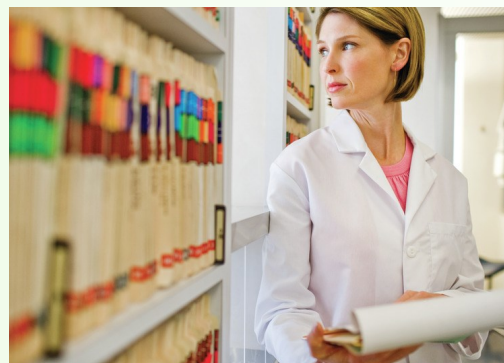# IHCP *banner page*

Issue identified with claims submitted with multiple payers

The Indiana Health Coverage Programs (IHCP) has identified an issue with *Health Insurance Portability and Accountability Act* (HIPAA) compliant 837 transactions submitted with multiple other payer IDs that could impact provider payment.

Providers and/or clearinghouses submitting HIPAA-compliant 837 transactions should ensure that when submitting claims with multiple other payers, the payer ID is unique.

Other payer ID information is submitted on the 837 transaction in:

- Loop 2330B – Other Payer Name

- Segment NM1 – Other Payer Name

- Data Element NM109 – Other Payer Primary Identifier

- Electronic data interchange (EDI) file example – NM1*PR*2*OTHER PAYER NAME*****PI*00000~

The following is an example of an incorrect submission with the same payer ID:

- Payer # 1   Payer ID = 00190 (Name-Payer A)

- Payer # 2   Payer ID = 00190 (Name-Payer B)

Claims submitted after Oct. 12, 2022, will be denied with explanation of benefits (EOB) 946 – *Multiple payers submitted with same payer ID*.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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