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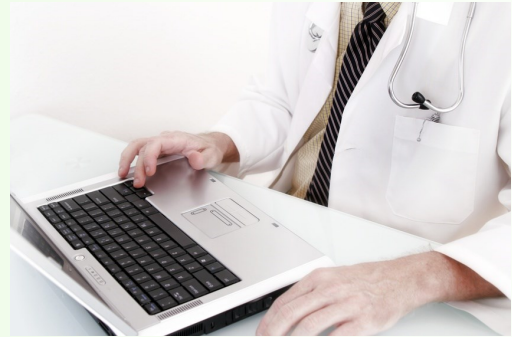
IHCP updates POS codes for telehealth services

The Indiana Health Coverage Programs (IHCP) is revising its place of service (POS) codes and definitions per updates made by the Centers for Medicare & Medicaid Services (CMS) in relation to services delivered via telehealth.

Note: Providers are still required to use billing policies published in IHCP Bulletin BT2020106 for services rendered via telehealth. Providers should continue to bill for services rendered through telehealth using the POS code that would have been reported had the service been furnished in person.

These POS changes are for CMS alignment upon conclusion of the coronavirus disease 2019 (COVID-19) public health emergency and the publication of the IHCP's proposed 2022 telehealth and virtual services code set, which will soon be published in a bulletin.

Effective Jan. 1, 2022, the IHCP will be adopting the following POS codes and definitions into its telehealth policies to align with those used by CMS:

- POS 02: Telehealth Provided Other than in the Patient's Home

  - Descriptor: The location where health services and health-related services are provided or received, through telecommunication technology. Patient is not located in their home when receiving health services or health-related services through telecommunication technology.

- POS 10: Telehealth Provided in the Patient's Home

  - Descriptor: The location where health services and health-related services are provided or received through telecommunication technology. Patient is located in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health-related services through telecommunication technology.

More information on these POS updates for telehealth services can be located at the CMS website at cms.gov.

For questions or clarification regarding the IHCP telehealth policies, contact the Office of Medicaid Policy and Planning (OMPP) at telehealth.ompp@fssa.in.gov.

Questions about billing telemedicine services for managed care members should be directed to the managed care entity (MCE) with which the member is enrolled. MCE contact information is included in the *IHCP Quick Reference Guide* at in.gov/medicaid/providers.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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