

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR202049

DECEMBER 8, 2020

Countdown to EVV implementation for personal care providers: T-minus 3 weeks

As announced in previous Indiana Health Coverage Programs (IHCP) publications, the *21st Century Cures Act* directs states to require providers of personal care services and home health services to use an electronic visit verification (EVV) system to document services rendered.

Providers of personal care services have until **January 1, 2021**, to implement an EVV system for documenting services.

Please note that personal care providers not in compliance with the EVV requirement by January 1, 2021, will experience claims and reimbursement issues until they follow the federal mandate for successfully recording EVV visits.

More information is available on the [Electronic Visit Verification](#) web page and in the *Electronic Visit Verification FAQs* document at in.gov/medicaid/providers. For any general questions or concerns about the EVV Program, email EVV@fssa.in.gov.



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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