



Michael R. Pence, Governor
State of Indiana

Division of Family Resources
402 W. WASHINGTON STREET, ROOM W392
INDIANAPOLIS, IN 46204-2747

MEMORANDUM

TO: All Staff

FROM:

RE: 371 and 084

DATE: 10/17/16

Whenever a new application is PASS/PASS on AEWAA with missing information and the Reason Codes for failure to comply (371) and a pass code (084 or 109) is present, it means that there is a Work Number hit. This is an alert for workers to check the data hit and make sure that the information question marked in the case is not available through data exchange.

Check DEEA for information. Most likely it is not the job that is pending and the proper fail code can be added to AEWAA and case Denied. Do not open because AEWAA shows PASS/PASS and has a passing reason code. It is just an alert to check all sources. The proper notice will send even if the Passing reason code remains.

