

DWD Payment Distribution Program

You can choose between direct deposit into a US Checking/Saving account or a prepaid debit card from U.S. Bank.

How do I make or change my payment choice?

You can make a payment choice or change your current choice by logging in to Uplink Claimant Self Service (CSS). Once in CSS, click your name at the top left of the screen and choose Payment Election from the drop-down menu to start the process. You will then be able to link to the secure payment election portal.

When will the U.S. Bank ReliaCard® become available?

The ReliaCard® will become available to new claimants choosing a prepaid debit card beginning April 20, 2024. Current Key2Benefits cardholders will receive a letter via USPS mail that details the transition plan. No change is being made to direct deposit.

Are my benefits going to be interrupted or delayed?

There are no scheduled interruptions in payments. If you are experiencing any issues with your benefits payments, please call 1-800-891-6499.

What happens if I don't make a choice?

After 14 days, you will automatically receive a ReliaCard® at the mailing address on file for you in CSS.

For more information, visit unemployment.in.gov and select "Payment Options"

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