



Laurie D. Miller, Clerk/Treasurer
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LaGrange Indiana 46761
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1. SMS Consent Communication:
The information (your phone number) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.
2. Types of SMS Communications:
If you have consented to receive text messages from the Town of LaGrange, you may receive messages related to the following:
 - a. Billing reminders or questions
 - b. Leak notifications
 - c. Boil water orders
 - d. Responses to various inquiries
3. Message Frequency:
Message frequency may vary depending on the type of communications. For example, you may receive up to 2 SMS messages per week related to your utility billing account

Example: "Message frequency may vary. You may receive up to 2 SMS messages per week regarding your utility bill status"
4. Potential Fees for SMS Messaging
Please note that the standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally
5. Opt-in Method:
You may opt-in to receive SMS messages from the Town of LaGrange in the following ways:
 - a. Verbally, during a conversation
 - b. By submitting an online form
 - c. By filling out a paper form
6. Opt-out Method
Simply reply "STOP" to any SMS message you receive. Or contact us directly with your request.
7. Help
If you are experiencing any issues, you can replay with the keyword HELP or you can get help directly from our website: [Town of LaGrange: Home](#)

Additional Options: SMS messages is not a requirement
8. Standard Messaging Disclosures:
 - a. Message and data rates may apply
 - b. You can opt out at any time by replying "STOP"
 - c. Text "HELP" or visit our website - [Town of LaGrange: Home](#) for our Privacy Policy and Terms of Conditions pages.
 - d. Message frequency may vary
9. SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party and affiliate company for marketing purposes

