

Town of LaGrange Residents

We are proud to offer the trash and recycling pickup service to the residents of the Town of LaGrange. For more information on weekly trash pickup and answers to common questions, please see below.

Weekly Trash Pick Up Q & A

1. When does the weekly trash pick up and the twice monthly recycling pick up begin?

This will start July 1, 2024

2. Who is included in the weekly trash pick up and the twice monthly recycling pick up?

One and two family dwelling within the Town Limits.

3. What is the cost?

The cost is \$19.45 per month. This includes the trash tote and the recycling tote. You will begin seeing the cost included on your water and wastewater utility bill monthly.

4. What day of the week will my trash be picked up?

Every Monday, unless a holiday falls on Monday. Weeks with a holiday, we anticipate that the trash pickup will be on the day after the holiday.

5. What days will my Recycling be picked up?

Recycling is picked up twice a month, and will also be on Mondays. They may come very early in the morning, so it is recommended that you put it to the curb Sunday evening.

6. What Holidays will affect any service days?

New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, & Christmas Day

7. What should I do if I currently have a tote with Noble County Disposal?

You need to continue using the tote you currently have. If you want a bigger tote than what you are currently using, please call the Noble County Disposal office, and they will swap your current tote with the larger 96 gallon tote.

8. Can I continue to use my trash container that I purchased myself?

No. All totes must be issued from Noble County Disposal. These are designed for pick up with their trucks.

9. How will I know the difference between my trash tote and recycling tote?

Your trash tote will have a black lid and your recycling tote will have a yellow lid.

10. If I do not need the large 96 gallon tote, can I choose to go with a smaller tote?

Yes. Smaller sizes are available for those who do not generate much trash and cannot handle a larger tote. The monthly fee will remain the same regardless of the size you use.

11. I currently use two 96 gallon totes. How does that work?

Each eligible household is only provided with one 96 gallon tote and one 96 gallon recycling tote. If you feel that you need a second 96 gallon tote, you can call Noble County Disposal and arrange for the payment for the use of the second tote.

12. What happens if I have more bags than will fit in my tote?

Noble County Disposal will only dump what will fit inside the tote per week. If you have extra bags, you will need to call the NCD office with a count of how many extra bags and prepay for that amount before your service day. If not, they will be left behind, and you will have to make your own arrangements for the extra trash. Extra trash that is put in recycling totes will also be left behind. Recycling totes are for Recycling materials ONLY.

13. What type of material can I put in the trash tote?

The tote is for regular household trash only. No yard waste, leaves, concrete, brick, dirt, rocks, paint, ashes, cardboard, construction materials, or hazardous materials.

14. We are remodeling the house. Can I put remodeling material in my trash tote?

No. The tote is for regular weekly trash only. A picture will be taken of contents and remodeling material will be left behind.

15. Can electronics or fluorescent bulbs be put in my tote as well?

No. No electronics or fluorescent bulbs or any kind can be thrown away in the weekly trash. Electronics and fluorescent bulbs must be recycled. You can take them to the Noble County Disposal Office on Highway 6. Televisions, CRT Monitors, Printers, and fluorescent bulbs do have a minimal fee. All other electronics are free. (Example: towers, laptops, computer mouse, speakers, radios, telephones, receivers, etc.) You can always call the NCD office at 260-349150 for more details.

16. Am I required to participate in the recycling program?

While participation is not a strict requirement, recycling is strongly encouraged. Recycling is made easier by utilizing the "all in one" recycling tote. If you decide NOT to

use the recycling tote, that is your choice, but it is still priced in to the service. If you want the recycling tote removed for non-use, contact NCD for removal. Again, it will not affect your bill.

17. What can be recycled in the recycling tote?

Cardboard (must be broke down and fit easily in tote), aluminum cans, water bottles, plastic containers, milk jugs, detergent bottles, newspaper, and tin cans. All food containers must be rinsed out and no lids on any containers or water bottles. Plastic store bags are NOT recyclable! No electronics or batteries of any kind. If the driver notices you have not recycled correctly, your recycling will be left behind.

18. Does the recycling need to be bagged in my recycling tote?

No. The recycling center is asking that the recycling materials NOT be put in plastic bags because it makes it harder to sort. Recycling can be co-mingled in your tote for pick up.

19. What happens if the tote I am using breaks?

This does happen occasionally. Lids crack, wheels break, etc. If this happens, please call the NCD office and report it. The tote will be swapped out, or the parts will be replaced the following week on your service day. If the tote is damaged negligently or intentionally by the customer, he/she will be charged for any repairs or replacement of the tote.

20. What if my trash or recycling tote comes up missing?

Every eligible household will get a trash tote and a recycling tote with a serial number on the front of the tote. The serial number will be linked to your address. It is greatly important that you keep track of your totes. If your tote has been missing for longer than 48 hours, another tote will be issued. If this happens consecutively, a replacement fee of \$75.00 may occur.

21. Do I take my totes with me if I move to another address within the town limits?

No. Please leave your tote at the current address since the totes are tracked by their serial number associated with the address they were delivered. You will have to contact NCD office for additional information on moving.

22. I currently get my trash picked up in the alley. Will I still have alley pick up?

No. All totes will have to be moved to the street for pick up each week. Alley service will be eliminated.

23. Should I set the totes out to the curb a certain way for pick up?

Totes must be setting to the curb with the serial number facing the street. The totes need to be at least 3 feet away from each other and other objects such as vehicles, trees, mailboxes for driver access and safety.

24. When do I set my trash and recycling out for pick up?

All totes must be to the curb for pick up by 5:00 AM on your assigned pick up day. It is always best to set them out the night before your service day. If your totes are not for pick up when the driver comes through, a picture will be taken with a date and time stamp, and you will have to wait until the following week.

25. When do I need to remove my trash and recycling totes from the curb?

All totes must be removed from along the street by 8:00 pm of your service day.

26. I have bulk items (such as a couch) to dispose of, and I do not want t wait until the annual curbside pickup. How do I dispose of these items?

For an extra fee, you can call NCD and schedule an extra haul for the item to be picked up for you, or, you can also haul the item yourself to Kendallville Iron & Metal. Additionally, you can haul the item yourself to the Northern Indiana Solid Waste Management District location at 0530 E 300 S LaGrange, IN 46761. You will need to call them at 260-587-3063 or 260-463-3306 to discuss prices and hours availability.

27. If I am a residential customer paying for water and wastewater right now, does that mean I will also get the trash service?

Not necessarily. The service is only provided to residential properties within the annexed town limits that are 2 units or less and have a service address with a street name in it, such as 100 N Canal Street, LaGrange, IN . If your address reads as (for example) 0160 W 025 N LaGrange, then you are not eligible for the service. Your address must have a street name.

28. Who do I contact if I have a problem?

If you have billing issues, please contact the Town of LaGrange Clerk's Office at 260-463-3241.

For any tote issues, please contact Noble County Disposal at 260-349-9150.