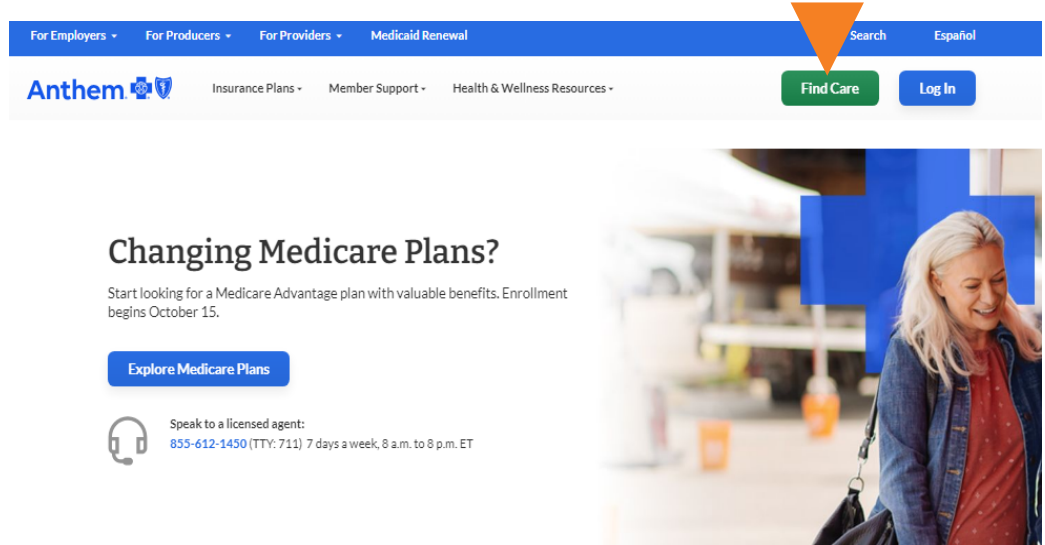


How to find a HealthSync provider

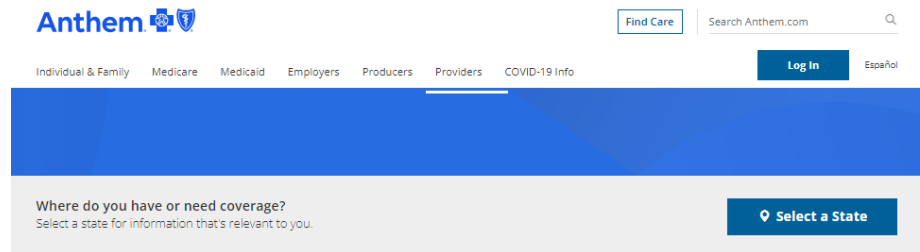
Step 1

- Go to [anthem.com](https://www.anthem.com)
- Click on **Find Care** in the upper right corner



Step 2

- Click on **Basic search as a guest**



Log in for Personalized Search

Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).

[Log In to Find Care](#)



Use Member ID for Basic Search

Find doctors, hospitals and more near you.

Search your medical plan without logging in.

ID number or prefix (first three values)

[Continue](#)



Basic search as a guest

Select a plan and find out if a doctor, hospital, or other care provider is in-network.

Step 3

- For type of plan or network, select **Medical Plan or Network**
- For state, select **Indiana**
- For how you get health insurance, select **Medical (Employer Sponsored)**
- For plan or network select **HealthSync Options POS (Open Access)**
- Select **Continue**

Basic search as a guest

Select the type of plan or network

Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)

Indiana

Select how you get health insurance

Medical (Employer-Sponsored)

Select a plan or network

HealthSync Options POS (Open Access)

Step 4

- Input **City, County, or Zip** (The program will provide dropdown boxes for you to select a City and State)
- Input Search for care. Most popular search is *General/Acute Hospital or Primary Care (Doctor)*
- You can also input your doctor's name or name of hospital in the search function. The search feature will provide names for you to select.

HINT: You can click on any of these options for frequently searched care options.

The screenshot shows the Anthem website search interface. At the top, there are navigation links for 'Individual & Family', 'Medicare', 'Medicaid', 'Employers', 'Producers', 'Providers', and 'COVID-19 Info'. A search bar is present with a 'Find Care' button and a search icon. Below the search bar, there are two dropdown menus: 'City, County, or ZIP' and 'Search by doctor (name or specialty), hospital, procedure, and more'. A search filter is applied: 'Find a testing center near you with our COVID-19 Test Site Finder'. The main search results are for 'Finding Care in HealthSync Options POS (Open Access)'. Under 'Search by Care Provider', there are five icons representing different care options: Primary Care, Behavioral Health, Lab (Blood Work), Imaging (MRI or X-ray), and Hospital. Below these, there is a 'More Options' section with an icon for Urgent Care and a text box that says: 'Urgent Care Consider using these options when you need health care quickly, but can't visit your usual doctor.'

Step 5

- View your search results, under **In-Network Medical Plan** look at the **Tier**

HealthSync providers have a **Tier 1 Recognition**

Sort by: Benefit Tier

Filter: [Clear All](#)

[Hospitals & Facilities](#) [Medical Groups](#) [General/Acute Care Hospital](#)

Key Filters

Tier 1

Distance

20 Miles

Specialty

Behavioral Health Facility

Behavioral Health Group

Clinics

Family/General Practice, Internal Med

General/Acute Care Hospital

IPA/PMG (Medical Group)

<p><input type="checkbox"/> ASCENSION ST VINCENT HOSPITAL (317) 703-1970</p> <p>8602 Allisonville Rd INDIANAPOLIS, IN 46250 MARION County, IN</p> <p>+Locations</p> <p>0.63 miles 5 min</p> <p>Get Directions</p>	<p>In-Network Medical Plan</p> <p>Tier 1</p> <p>Recognitions (2)</p> <p>General Acute Care Hospital</p> <p>View Details</p>
<p><input type="checkbox"/> ORTHOINDY HOSPITAL (317) 956-1280</p> <p>10995 Allisonville Rd Ste 101 FISHERS, IN 46038 HAMILTON County, IN</p> <p>+Locations</p> <p>3.26 miles 10 min</p> <p>Get Directions</p>	<p>In-Network Medical Plan</p> <p>Tier 1</p> <p>Recognition (1)</p> <p>General Acute Care Hospital</p> <p>View Details</p>
<p><input type="checkbox"/> ASCENSION ST VINCENT HEART CENTER (317) 383-5000</p> <p>10580 N Meridian St CARMEL, IN 46290 HAMILTON County, IN</p>	<p>In-Network Medical Plan</p> <p>Tier 1</p> <p>Recognitions (2)</p> <p>General Acute Care Hospital</p> <p>★★★★☆</p> <p>View Details</p>

In-network providers are **Tier 2**

<p><input type="checkbox"/> COMMUNITY HOSPITALS NORTH (317) 621-6262</p> <p>7150 Clearvista Dr INDIANAPOLIS, IN 46256 MARION County, IN</p> <p>1.44 miles 8 min</p> <p>Get Directions</p>	<p>In-Network Medical Plan</p> <p>Tier 2</p> <p>Recognitions (4)</p> <p>General Acute Care Hospital</p> <p>★★★★☆</p> <p>View Details</p>
<p><input type="checkbox"/> COMMUNITY FAIRBANKS RECOVERY CENTER (317) 849-8222</p> <p>8102 Clearvista Pkwy INDIANAPOLIS, IN 46256 MARION County, IN</p> <p>1.66 miles 6 min</p> <p>Get Directions</p>	<p>In-Network Medical Plan</p> <p>Tier 2</p> <p>Recognition (1)</p> <p>General Acute Care Hospital</p> <p>View Details</p>
<p><input type="checkbox"/> NEUROBEHAVIORAL CONSULTANTS LLC (317) 550-3042</p> <p>6296 Rucker Rd Ste A INDIANAPOLIS, IN 46220 MARION County, IN</p> <p>2.40 miles 9 min</p> <p>Get Directions</p>	<p>In-Network Medical Plan</p> <p>Tier 2</p> <p>Clinical Psychologist</p> <p>+Specialties</p> <p>View Details</p>