"You can’t live a perfect day without doing something for someone who will never be able to repay you."

- John Wooden

Public Service Recognition Week is a time set aside each year to honor the men and women who serve America as federal, state and local government employees. Throughout the world, public employees use the week to educate citizens about the many ways in which government serves the people life better for all of us. Public Service Recognition Week has been celebrated the first Monday through Sunday in May since 1985.
Governor Mitch Daniels welcomes you to the 2010 Governor’s Public Service Achievement Awards Ceremony. Congratulations to all of this year’s recipients!

Agenda

Welcome
Daniel Hackler, Director
State Personnel Department

Opening Remarks
Mitch Daniels, Governor

Presentation of Awards
Mitch Daniels, Governor
Daniel Hackler

Closing Remarks
Daniel Hackler

Refreshments in the rotunda are courtesy of the Indiana Members Credit Union.
**INDIVIDUAL AWARDS**

**Christine Atkinson, Bloomington**
Christine develops and implements public and school programs at the T.C. Steele State Historic Site in Brown County. She has provided better customer service by increasing the number of programs offered from four to 30, all while maintaining the regular public and school tours. Her programs are largely self-funded through fees, donations, grants and sponsorships. Under Christine’s leadership, site attendance in 2009 increased by 36 percent over the previous year. In addition, the site’s overall revenue has increased 21 percent, grants and/or sponsorships have grown 31 percent and gift shop sales have risen 18 percent.

**INDIVIDUAL AWARDS**

**Team Awards**

**Doug Evans, Carmel; Lisa Williams, Brownsburg; Hiram Sizemore, Michigan City; Charles Jones, Indianapolis.**
The Apprenticeship Team implemented a program focused on changing offenders’ lives and enhancing DOC staff knowledge and skills. The team’s efforts to better prepare offenders for re-entry into the workforce by adopting the U.S. Department of Labor’s Apprenticeship Program has saved the state more than $4 million over the past three years. In addition, Indiana’s Apprenticeship Program is credited as the largest correctional apprenticeship program in the nation and is a role model for other states. More than 2,500 offenders have left or will leave prison with documentation verifying they were registered apprentices actively working in a specific trade during their incarceration. This documentation will provide them evidence of their skill level and hopefully gain them employment. DOC custody and non-custody staff has also participated in the program. Currently, more than 400 DOC staff is enrolled in the apprenticeship program.

**Team Awards**

**Indiana Department of Workforce Development**
Leslie Crist, Nate Klinck and Brianna Morse, all of Indianapolis.

**Indiana State Personnel Department**
Jeana Jefferson, Indianapolis; Syl Creech, Pittsboro.

**Indiana Department of Natural Resources**
Jon Vanator, Indianapolis; Amanda Ricketts, Lawrence.

**Indiana Department of Workforce Development**
Leslie Crist, Nate Klinck and Brianna Morse, all of Indianapolis.

**Indiana State Personnel Department**
Jeana Jefferson, Indianapolis; Syl Creech, Pittsboro.

**Indiana Department of Natural Resources**
Jon Vanator, Indianapolis; Amanda Ricketts, Lawrence.

The partnership of these three agencies culminated in creation of the Young Hoosiers Conservation Corps (YHCC), which offered summer employment to 1,900 unemployed Hoosiers between the ages of 18 and 24. This young workforce built more than 30 miles of new trails and rehabilitated 500 miles of existing trails; constructed 15 new buildings, renovated and repaired 380 buildings, rehabilitated 50 historic buildings and treated or removed 5,000 acres of invasive species. This team’s success laid the groundwork for the launch of the second year of YHCC a few weeks ago, with tremendous confidence and hope for success equal to the inaugural year.

**Team Awards**

**Indiana Department of Workforce Development**
Leslie Crist, Nate Klinck and Brianna Morse, all of Indianapolis.

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Jeana Jefferson, Indianapolis; Syl Creech, Pittsboro.

**Indiana Department of Natural Resources**
Jon Vanator, Indianapolis; Amanda Ricketts, Lawrence.

The 2010 Governor’s Public Service Achievement Awards are jointly sponsored by the Office of the Governor and the Indiana State Personnel Department.
## TEAM AWARDS

### Indiana Department of Natural Resources

Brad Steward and Gregory Roeder, both of Henryville; Phillip Jones, Ellettsville; Wayne Werne and Jamie Winner, both of Ferdinand; Christine Martin, Corydon; Michael Spalding and Amy Zillmer, both of Seymour; Abraham Bear, Shoals; Robert Duncan, Spencer; Laurie Burgess, Columbus; David Ramey, Martinsville; Sean Sheldon, Nashville.

Over the last year, the entire 154,000 acres of state forest were certified “sustainably managed” by national and international standards and Indiana’s hardwoods continued their brand distinction by earning the right to be labeled “green.” The Forestry Division passed all environmental reviews and met or bettered standards while increasing timber revenue by 66 percent over the past five years; using a portion of those revenues to acquire 800 to 1,000 new acres of land annually. The Division of Forestry did this all without adding any new full-time foresters.

### TEAM AWARDS

### Professional Licensing Agency

Herb Price and Gregory Fredenburgh, both of Fishers; Eric Burton, Jatin Patel, Jennifer Nikirk and Peter Wallace, all of Indianapolis.

PLA’s IT team used technology and innovative methods to change business processes and create new Web services to improve customer service and cut costs. Those changes included the elimination and/or redesign of custom forms to use e-mail, which allowed PLA to save an estimated $130,000 in postage alone. A new Web service allowed licensees to obtain digitally certified license verifications online. Overall, the changes made by the team saved PLA more than $167,500 and generated $149,700 in revenue for the IN.gov Web portal. In addition, some 50,000 more licenses were renewed in 2009 than 2008.

### Indiana Department of Workforce Development

Stephanie Parks, Waterloo; Linda Holderness, Fishers; Peggy Sethman, Shelbyville; Ron Miller, Joyce Riggs and Josh Vandevoort, all of Indianapolis.

In spite of record-setting unemployment rates and a tripled unemployment claims volume, these team members not only met, but exceeded the federal Department of Labor’s standards for first payment timeliness. The federal standard is 87 percent paid within 14 to 21 days. DWD exceeded this standard achieving more 87.5 percent for the last half of 2009, which exceeded not only the metric but also the national average of 81.5 days.