

EDS A27-19-025-A4

Securities Division IT Support

AMENDMENT # 4

Contract No. EDS A27=19-025-A4

This is an Amendment to the Contract (the "Contract") previously identified as **EDS # A27-19-025** entered into by and between the **Indiana Secretary of State (the "State")** and **eimage Technology Group Inc. (the "Contractor")** approved by the last State signatory on **April 11, 2019**.

In consideration of the mutual undertakings and covenants hereinafter set forth, the parties agree as follows:

1. The Contract is hereby extended for an additional period of **12 months**. It shall terminate on **July 31, 2024**.
2. The Contract is amended to include services for the Secretary of State Securities Division Securities Portal IT system maintenance and operations support as detailed in **Attachment A**.
3. "As-needed" time and material rates for services are detailed in **Attachment A**. The consideration during this extension period shall not exceed **Four Hundred Thousand Four Hundred Dollars (\$400,400.00)**. Total remuneration under the Contract is not to exceed **Nine Hundred Seventeen Thousand Nine Hundred Dollars (\$917,900.00)**.

All matters set forth in the original Contract and not affected by this Amendment shall remain in full force and effect.

Non-Collusion and Acceptance

The undersigned attests, subject to the penalties for perjury, that the undersigned is the Contractor, or that the undersigned is the properly authorized representative, agent, member or officer of the Contractor. Further, to the undersigned's knowledge, neither the undersigned nor any other member, employee, representative, agent or officer of the Contractor, directly or indirectly, has entered into or been offered any sum of money or other consideration for the execution of this Amendment other than that which appears upon the face hereof. **Furthermore, if the undersigned has knowledge that a state officer, employee, or special state appointee, as those terms are defined in IC § 4-2-6-1, has a financial interest in the Amendment, the Contractor attests to compliance with the disclosure requirements in IC § 4-2-6-10.5.**

In Witness Whereof, the Contractor and the State have, through their duly authorized representatives, entered into this Amendment. The parties, having read and understood the foregoing terms of this Amendment, do by their respective signatures dated below agree to the terms thereof.

eimage Technology Group Inc. [Contractor]**Indiana Secretary of State [Indiana Agency]**By: Jim KerrBy: Jerald A. Bonnet

Jim Kerr

Sr. VP of Growth - Sales & Marketing

Jerald A. Bonnet, Deputy Secretary of State

Name and Title, Printed

Date: 7/31/2023Date: 7/28/2023

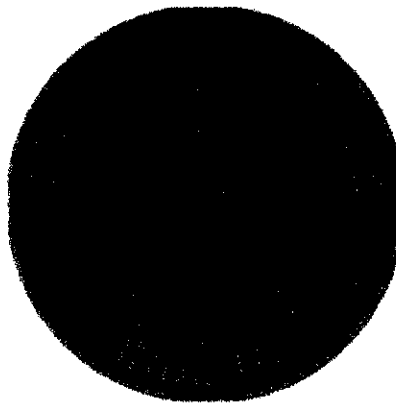
EOS A27-19-025 A4

ATTACHMENT A

Indiana Secretary of State

2023 – 2024 Maintenance & Operations of
Securities Portal

12-MONTHS



eimage technology group, inc.

Submitted on June 30, 2023

by Justin Groves

jgroves@eimage.com

8925 N Meridian St

Indianapolis, IN 46260



RENEWAL M&O CONTRACT

Our Understanding

Based on the contract EDS A27-18-001-A2 with the Indiana Secretary of State (SOS), eimage is currently responsible for delivering continuous maintenance, support, and upgrades for Microsoft Dynamics CRM. As the existing Maintenance and Operations (M&O) contract is nearing expiration, SOS has expressed concerns and emphasized the requirement for additional resources to effectively maintain and enhance the system. Furthermore, SOS intends to address user experience issues in the upcoming year and seeks a skilled resource with expertise in UI/UX development.

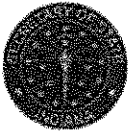
In response to these concerns and needs, eimage has proposed an augmentation in resource allocation and the addition of essential roles to fulfill SOS' current requirements. We understand the importance of providing adequate resources to ensure optimal system performance and prioritize user experience enhancements. By increasing the allocation of resources and introducing specialized roles, we aim to effectively address SOS' concerns, improve the system's functionality, and enhance the overall user experience.

We are committed to collaborating closely with SOS, understanding your specific objectives, and tailoring our resources and expertise to meet your evolving needs throughout the next year of M&O services.

Resources

Below is a table outlining the proposed resource allocation and total cost for the twelve (12) months support of the Microsoft Dynamics CRM system for the Indiana Secretary of State (SOS):

Role	Total Allocated Hours	Hourly Blended Rate	Total Cost
Project Manager	880	\$130	\$114,400
Business Analyst	880	\$130	\$114,400
Developer	880	\$130	\$114,400
UI/UX Developer	440	\$130	\$57,200
TOTAL			\$400,400



Fees

The total estimated cost for this proposal is \$400,400. This estimation is based on a total of 3,080 hours per year, with an average hourly rate of \$130. The proposed pricing model is time and materials, and invoices will be generated monthly, reflecting actuals for the preceding month. eImagine will invoice SOS up to, but not to exceed, the total cost of this agreement, \$400,400, without prior authorization.

If the M&O hours allocated remain unused within the agreed timeframe, those unused hours shall be eligible for rollover into a subsequent renewal contract. If additional hours and funding are needed within the agreed timeframe, they may be added upon a fully executed Change Order.

Scope of Work

eImagine will provide support for the Microsoft Dynamics CRM system used by the Indiana Secretary of State (SOS) for a duration of one year, commencing on 8/1/2023, and concluding on 7/31/2024. During this period, our team will collaborate closely with SOS to fulfill ongoing support, maintenance, and enhancement requests (as prioritized) for the SOS Securities Division enterprise solution.