



STATE OF INDIANA

Eric J. Holcomb, Governor

Peter L. Lacy, Commissioner
Bureau of Motor Vehicles
100 North Senate Avenue
Indianapolis, Indiana 46204
888-692-6841

March 19, 2020

To our Dealer community:

Re: Title Application Processing:

Like many of you, the Indiana Bureau of Motor Vehicles (BMV) is experiencing a strain on resources due to COVID-19. At this time, the BMV is not proactively closing branches; however, some branches are closed due to staffing shortages. The BMV website will be updated regularly with all modifications, closures, and available services: <https://www.in.gov/bmv/4363.htm>

An executive order, signed by Governor Eric Holcomb, will eliminate administrative penalties and provide for other service changes for sixty (60) days.

These adjustments are designed to assist with the state's efforts to reduce the spread of COVID-19 and protect the public. Hoosiers are being directed to visit BMV branches only when absolutely necessary.

As part of this effort, the BMV recommends the following methods for submitting title applications to the BMV:

- 1) Mail documentation to Winchester Processing Center
- 2) Mail documentation to BMV Central Office in Indianapolis
- 3) Work with a BMV Full or Partial Service Provider location

Title applications may be mailed to the following addresses:

Winchester Processing Center
PO Box 100
309 West South St
Winchester, IN 47394

Central Office Title Processing
100 N Senate Ave
Rm 411
Indianapolis, IN 46204

To find information and locations for BMV Full and Partial Service Providers, please visit <https://www.in.gov/bmv/2412.htm>.

If you would like to receive receipts and title applications after processing, please include a self-addressed stamped or paid return envelope.

You should also direct your customers to access or create an online account at <https://www.in.gov/bmv/>. By logging into their account, an applicant can see when the title application was processed and register their new vehicle. Owners may also use BMV Connect Kiosks to determine if the title has been processed. Once the title has been processed, the vehicle can be registered using the BMV Connect Kiosk as well. To find a list of BMV Connect Kiosks, please go to <https://www.in.gov/bmv/2415.htm> and filter for BMV Connect locations.

Thank you for your understanding as we all navigate through this unprecedented time.

Indiana Bureau of Motor Vehicles



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