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STATE BOARD OF FUNERAL AND CEMETERY SERVICE BOARD MEETING June 2, 2022, at 11:00 a.m. Indiana Government Center South, Room W064 402 West Washington Street Indianapolis, Indiana

CALL TO ORDER

The meeting was called to order at 11:00 a.m. by Kathleen Matuszak, pursuant to public notice posted at the principal office of the board at least forty-eight (48) hours before the time of the meeting.

BOARD MEMBERS PRESENT:	Kathleen Matuszak, Chairperson Thomas Sproles, Vice Chairman Frank Downing Christopher Cooke (electronically)
STATE OFFICIALS PRESENT:	Tracy Hicks, Board Director Colette Ritter, Assistant Board Director Clarence Leatherbury, Deputy Attorney General

ADOPTION OF THE AGENDA

A motion was made and seconded to adopt the agenda.

Sproles/Cooke 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

ADOPTION OF THE MINUTES FROM THE APRIL 7, 2022, MEETING OF THE BOARD

A motion was made and seconded to adopt the April 7, 2022, minutes.

Sproles/Cooke 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

OFFICE OF THE ATTORNEY GENERAL REPORT

The Deputy Attorney General reported that, regarding civil cases and consumer cases, the OAG may or may not move forward with a consumer complaint. That would depend on the civil case. Consumer charges are usually related to criminal charges so administrative complaints usually wait until criminal charges are filed.

PERSONAL APPEARANCE FOR COMPLIANCE OF FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

1. Jessen Funeral Home, FH19900057, FB40500016, FB41200011, and Clarence John Jessen, FD29400075, 2018 SBFCS 0006

Jessen appeared with his counsel. He reported Jessen has complied with the Order of the Board.

CONSIDERATION OF VOLUNTARY SUMMARY SUSPENSION AGREEMENT

1. Samuel W. Hall, FD01001942, 2022 SBFCS 0001

A motion was made and seconded to accept the voluntary summary suspension agreement.

Downing/Cooke 3/0/1 Voting in Favor: Kathleen Matuszak, Frank Downing and Christopher Cooke Recused: Thomas Sproles Motion carried.

ADMINISTRATIVE HEARINGS

1. Funeral Directors Service, DBA Russell Funeral Home, FH10900002 & Gregory Majors, FD08701773, 2020 SBFCS 0003

A motion was made and seconded to issue a Notice of Proposed Default.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

- 2. Chapel Hill Memorial Gardens, CM41000004, CA210000046, 2022 SBFCS 0003 CONTINUED
- 3. Darin R. Schutt, FD20200061, 2022 SBFCS 0008

A motion was made and seconded to waive the fine and require that he obtain 4 hours of Indiana Law continuing education hours within six months.

Sproles/Cooke 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

MOTION TO CONSOLIDATE

1. Ellis Funeral Home LLC, FH11500004 CA21500028, Diangelo R. Wragg, FD22100005, and Craig Ellis, 2022 SBFCS 0004, 2022 SBFCS 0005, and 2022 SBFCS 0006

A motion was made and seconded to consolidate the matters.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

CONSIDERATION OF PROPOSED FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

1. Crown Hill Cemetery, CM407000004, 2021 SBFCS 0021

A motion was made and seconded to accept the Proposed Findings of Fact, Conclusions of Law and Order.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

2. Stuart Mortuary, FH83003514 & Mara Stuart, FD01022538, 2020 SBFCS 0002

A motion was made and seconded to accept the Proposed Findings of Fact, Conclusions of Law and Order.

Downing/Cooke 3/0/1 Voting in Favor: Kathleen Matuszak, Frank Downing and Christopher Cooke Recused: Thomas Sproles Motion carried.

PERSONAL APPEARANCE AND CONSIDERATION OF APPLICATION FOR FUNERAL DIRECTOR LICENSE

1. Marvin Boatright

A motion was made and seconded to deny the application for funeral director license pursuant to IC 25-15-8-22 for use of "mortician" in his e-mail address, and pursuant to IC 23-14-54, for improper disposition of the remains of Pauline Keller, who was discovered in his funeral home unburied four years after her death.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

CONSIDERATION OF ACTION PLAN IN THE MATTER OF JOHN SHERRILL, 2021 SBFCS 0023

A motion was made and seconded to accept the action plan.

Cooke/ Sproles 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

REVIEW OF 2019-2020 CONTINUING EDUCATION AUDIT FILES

1. Andrew Arvin, FD09100018

A motion was made and seconded to impose a fine of \$5000.00 and required 10 CE hours within six months.

Sproles/Cooke 3/0/1 Voting in Favor: Thomas Sproles, Kathleen Matuszak, and Christopher Cooke Recused: Frank Downing Motion carried.

2. Kip Castor, FD20200070

The Board took no action due to Mr. Castor passing away after he renewed.

3. James Maguire, FD20400061

A motion was made and seconded to impose a fine of \$5000.00 and required 10 CE hours within six months.

Sproles/Cooke 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

4. Raymond Smalley, FD21300057

A motion was made and seconded to impose a fine of \$5000.00 and required 10 CE hours within six months.

Sproles/Cooke 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

VERIFIED COMPLAINTS REQUESTING RESTITUTION FROM THE PRENEED CONSUMER PROTECTION FUND

1. Calumet Park Funeral Chapel for Dale Shurr

Re: Kraft Funeral Home, FH10000005 (Revoked)

A motion was made and seconded to approve the request in the amount of \$3965.00 with no interest due to the fact that the remainder of the at-need contract has been paid.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

REVIEW OF CONTINUING EDUCATION SPONSORS AND COURSES

A motion was made and seconded to approve the National Funeral Directors and Morticians Association District IV - CE21500007, and Indiana Select Funeral Director and Mortician's Association - CE2200008, with the change from law hours to general hours for course #2 below.

National Funeral Directors and Morticians Association District IV - CE21500007 Indiana Select Funeral Director and Mortician's Association - CE22000008

- 1. What This Generation of Funeral Director is Looking For 9/19/21-1 CEU
- 2. Does This Family Need Legal Advice 9/19/21-1 CEU (no law hours)
- 3. Embalmers Roundtable 9/19/21-2 CEU Law
- 4. Managing The Family Funeral Home 9/19/21-2 CEU

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

A motion was made and seconded to approve the CE requests as indicated below.

Sproles/Cooke 3/0/1 Voting in Favor: Thomas Sproles, Kathleen Matuszak, and Christopher Cooke Recused: Frank Downing Motion carried.

Funeral Directors Life Insurance - CE21100035

1. Online Shopping Isn't Just for Amazon: Funeral Homes and eCommerce - 5/19/22-1 CEU

A motion was made and seconded to approve the CE requests as indicated below.

Sproles/Downing 4/0/0 Voting in Favor: Thomas Sproles, Kathleen Matuszak, Frank Downing and Christopher Cooke Motion carried.

MKJ Marketing – CE10800860

1. MKJ Marketing's E- Commerce Mastermind Program - 3/10/2022-5 CEU

Wilbert Funeral Services - CE21500018

- 1. Staying Relevant-Control your Destiny 6/09/22-1 CEU
- 2. What you should know when handling sitting Member of Congress 6/23/22 and 8.4.2022-1 CEU
- 3. Become the Brand Customers cannot live without 7/09/22 -1 CEU
- 4. We got your data, Ransomware and Cyber Security 5/26/22- 1 CEU
- 5. The Edematous case 6/23/22 1 CEU
- 6. Line of Duty Death Funeral Honors and Protocols 7/21/22 1 CEU

Ivy Tech Community College Mortuary Science Program - CE21600024

- 1. PPE: an introduction to OSHA PPE 8/25/22-1 CEU
- 2. Hazard Communication: Intro to SDS 8/25/22-1 CEU
- 3. Traumatic Death: The Responders 8/25/22-2 CEU

Selected Independent Funeral Homes - CE10800819

- 1. Prepare and Protect: How You Can Help Clients Complete Their Digital Legacy Plan 5/05/22-1 CEU
- 2. Ask the Expert (feat. Terry School) 5/05/22-1 CEU
- 3. Best Practices Exchange 5/05/22-1 CEU
- 4. Handling Difficult Customer Interactions 6/02/22-1 CEU
- 5. Ask the Expert (feat. Beau Jarrell) 6/02/22-1 CEU
- 6. Best Practices Exchange 6/02/22-1 CEU

National Funeral Directors & Morticians Association CE10800785

- 1. What is NFDMA, Inc & New Member Orientation 7/31/22-1 CEU
- 2. Creating Meaningful Experiences to Grow Your Business 8/1/22-1 CEU
- 3. Plans for Navigating Shifts in Customers Desires and Needs 8/1/22-1 CEU
- 4. Owners Track 8/1/22 1- CEU
- 5. Retirement and Tax for the 21st Century Business Owner 8/2/22-1 CEU
- 6. Growth Mindset vs. Fixed Mindset 8/2/22-1
- 7. Covid -19 Prevention Programs and Top 10 OSHA Violations 8/3/22 1CEU
- 8. The Ethical Response When an Embalming Goes Wrong 8/3/22-1CEU
- 9. Overcoming Challenges To Deliver An Unforgettable Final Viewing 8/3/22-1 CEU
- 10. Doing More Than Funerals Meeting The Needs of The Community through Philanthropic Efforts - 8/2/22 1 CEU

Dodge Institute for Advanced Mortuary Studies CE10800649

1. 2022 Dodge Technical Seminar Las Vegas – 11/10/22 – 11/11/22 – 9 CEU

NEW SPONSOR REQUEST

Rodenberger-Gray Funeral Home

- 1. Disposition of Remains and Goods and Services 6/15/22-1CEU
- 2. Compassion Fatigue and Self-Care 6/15/22-1 CEU
- 3. Opioid Overdose, Accidental Exposure Training 6/15/22-1 CEU
- 4. Solving Your Firm Variable- The Profit Equation 6/15/22-2 CEU

Frigid Fluid Company

1. Embalm Better Conference 06/08/22-06/10/22- 6 CEU

ADJOURNMENT

The meeting adjourned at 12:31 p.m.