

GROUP 4 (PHARMACY) BOARD DIRECTOR REPORT

January 2011

1.) Board Meetings Scheduled & Held

<u>Board</u>	<u>Scheduled</u>	<u>Held</u>	<u>Date</u>	<u>Reason Cancelled</u>
Pharmacy (Board)	January 10, 2011	Scheduled and Held		

2.) # of Out-of-State License Verifications Processed & Walk-ins Served

<u>Board</u>	<u># Processed</u>	<u># Walk-ins</u>
Pharmacy	2	41

3.) # of Complaints and Petitions for Summary Suspensions Filed by OAG

<u>Board</u>	<u># of Complaints</u>	<u># of Petitions for Summary Suspensions</u>
Pharmacy	3	1

4.) # of Full Board & ALJ Hearings and Personal Appearances (Disciplinary & Appeal)

<u>Board</u>	<u># of Full Board</u>	<u># of ALJ</u>	<u>Separate ALJ Day?</u>
Pharmacy	16	no	no
INSPECT	0	no	no
CSR Applications	4	no	no
EDI	1	no	no

5.) # of Discipline Actions Taken During Previous Month

<u>Board</u>	<u># put on Probation</u>	<u># of NPD</u>	<u># Suspended</u>	<u># Reinstated</u>
Pharmacy	1	0	2	0

<u># of Surrender</u>	<u># of Revocation</u>
0	1

6.) Concerns & Additional Information

- **Staffing/HR:** Strategic hiring has approved the creation of our Diversion Officer position within the Compliance “Team and has also approved the promotion of Eric Percy into that position. Eric started in that role officially the last week of the month, but will continue to perform his normal compliance officer functions until his vacancy is filled. To that end, we have received approval to hire for his vacancy and when SPD finishes the recruiting process we will begin interviewing viable candidates. I anticipate interviewing and hiring to take place in late February and early March with a potential start date for the candidate being in or around the date of the March Board Meeting.

I will also be advocating in the coming months for the creation of two new positions within the Board of Pharmacy. One position that I would call a Pharmacy **“Regulatory Affairs Coordinator,”** and the other **“Board of Pharmacy Assistant Counsel.”** The role of the attorney would be to assist in everything from rulemaking, legislative research, interpretation of law questions related to Board or licensee questions, Compliance Team/law enforcement guidance (i.e. – what does the law say we have the authority to do or not do), INSPECT related matters (including contracts, MOUs, HIPAA/Privacy matters, etc.), and in managing our litigation process. The role of Regulatory Affairs coordinator would be directed to assisting the director, the Board, licensees, and other State of Indiana agencies in navigating the complex regulatory structure that governs life sciences in the State of Indiana. This person would assist with complex licensing discussions with IEDC, companies like Medco, and large distributors or PBMS like Cardinal Health or Walgreens. This individual would also assist with strategic planning and identifying areas where the Board needs to address policies, rules, or statutes that impede pharmacy business or effective oversight of pharmacy in Indiana. For example, this individual would help oversee the approval of automated pharmacy systems, development and approval of prescription pads, and assist with stakeholder communications (all the meetings with IEDC, etc.).

- **IT Update & Issues:** We successfully completed the build out and testing of our new inspections for the eMobile system: HME and CSR. All of our inspections are now available in electronic format. We will start using the new inspections during the month of February in all our other districts.

One area we are still experiencing difficulty is use of the reporting functionality within eMobile Administration, but we are working with IT to address these issues.

INSPECT is also now starting to take greater advantage of our sharepoint capabilities and has added a section on our site to start tracking their issues and sharing of information with the Board and other staff.

- **Abandon Rate:** Our abandon call rate was 2% and we tied for first place in the agency among all groups for the month of January. We are experiencing slightly lower than average call volume at this time. I am not sure whether this is attributed to more proactive outreach stifling calls, or the fact that we are not currently in a renewal cycle for any of our license types.

- **Legal/Legislative:** January was an extremely busy month for pharmacy based legislation. Our group/Board participated as a primary player on the Pharmacy take back bill. We are also closely tracking all the scheduling legislation for PSE and Spice, as well as the communications bill on changes for prescriptions, the other unused medication bills, the immunization bills, and the collaborative practice bills.
- **Economic Development:** We were involved with two discussions related to economic development projects in the month of January. The first related to LifeScience Logistics, who brought their facility online in Brownsburg. They are a unique company new to Indiana. They specialize in on demand shopping of certain medical and pharmaceutical products. They most closely resemble a third party logistics provider. We also had several discussions and meetings with Advion BioSciences related to a project that may be forthcoming in months to come related to setting up research laboratories.
- **Board President Meeting:** With the switch over in Board Presidents between January and February, I did not meet with the Board President.
- **Update on Boxes:** The only boxes we have remaining in the office are old renewals which are currently being scanned and old litigation files which are also being scanned and indexed. I anticipate we will remain on track for meeting our first quarter goal of eliminating all boxes within the office.
- **Renewal Issues/Update:** We have no renewals currently in progress. Our next set of renewals will begin on March 1, 2011 for Pharmacist Interns.
- **Outreach:** During the month of January, I participated in the following meetings, presentations, or workgroups that involved the Board of Pharmacy:
 1. IPA Board Meeting
 2. Visit/Inspection of Medco facility (accompanied by Executive Staff and IEDC)
 3. Meetings w/IEDC on Advion
- **Dept. of Health/Medicaid Workgroups:** We met with the workgroup to preview new software that was purchased by FSSA from Thomson Reuters to integrate all the tracking and fraud mechanisms. We asked whether or not the new system would be capable of integrating INSPECT and eMobile data already being collected on Pharmacy Providers, and whether or not it was capable of integrating pharmacy and physician office inspections.