



Eric Holcomb, Governor
State of Indiana

Indiana Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083

FName LName
12345 Street Dr.
City, ST 12345-1234

Important information about your Medicaid

This summer, Indiana will launch a new Medicaid program called Indiana PathWays for Aging. You are receiving this letter because you currently receive Medicaid benefits administered by the State of Indiana. Your Medicaid health coverage will automatically transition to Indiana PathWays for Aging starting this summer. This letter will confirm your Medicaid health plan and how to change your Medicaid health plan if needed.

Your Medicaid health coverage will continue under the Indiana PathWays for Aging program. You may also have access to additional services through your new Medicaid health plan. Your Medicaid health plan for Indiana PathWays for Aging is **<insert Anthem/ Humana/ UnitedHealthcare (UHC)>**.

Your assigned Medicaid health plan, **< insert Anthem, Humana, or UnitedHealthcare (UHC)>** will also reach out to you 30 days before the start of the program with more information.

What you need to do now

You do not have to do anything if you are happy with your assigned Medicaid health plan.

If you want to change your assigned Medicaid health plan, call the Indiana PathWays for Aging Helpline 87-PATHWAY-4 (877-284-9294) to make this change. You can also call this number if you need help with choosing a Medicaid health plan. If you want to change your assigned Medicaid health plan, you will need to choose from the choices offered: Anthem, Humana, or UnitedHealthcare.

You may continue to use your existing Medicaid card during this transition.



What is Indiana PathWays for Aging?

Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. The PathWays program will help you get all the care and help you need as you get older. When you switch to this program, your Medicaid benefits will stay the same. Your assigned Medicaid health plan will continue your Medicaid services that have already been authorized for up to 90 days for medical authorizations after the start of the program or until the authorization ends. More information about Indiana PathWays for Aging is available at in.gov/pathways or by calling 87-PATHWAY-4 (877-284-9294).

What is a health plan?

A health plan, also known as a managed health care entity, is a group of doctors, specialists, home healthcare providers, pharmacies, hospitals, and others that work together to coordinate your health needs. You may choose from: Anthem, Humana, or UnitedHealthcare (UHC). All these plans give you the same Medicaid health coverage, but they might work with different doctors, hospitals, or home and community-based providers and may offer you different special benefits.

Need more information?

Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) or visit in.gov/pathways for more information.

Do you need help understanding this information? We provide our materials in other languages and formats at no cost to you. Call us at 87-PATHWAY-4 (877-284-9294).