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Indiana
Office of Utility
Consumer Counselor

115 West Washington Street, Suite 1500 South, Indianapolis, Indiana 46204

www.IN.gov/OUCC ▪ 1-888-441-2494

Consumer News...For You!

October 2026

*Aqua Indiana Rate Case * Case Updates * Vampire Power*

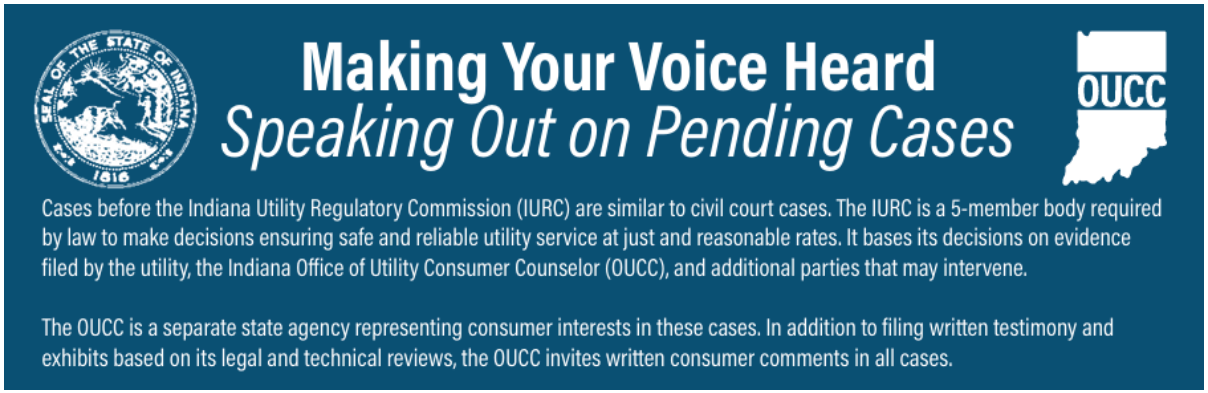
Aqua Indiana Rate Case

An error was identified by the OUCC in Aqua Indiana's rate model, leading to revisions to its requested rate increase.

The utility filed a base rate case for its water and wastewater utilities in June 2026. The utility initially requested a 2-step rate increase for the wastewater utility, which totaled a 32.55% system average increase. It requested a 3-phase 58.25% system average increase for the water utility.

After the revisions, Aqua is requesting a 40.7% system average increase for the wastewater utility and a 57.1% system average increase for the water utility.

A new procedural schedule is set to be published by the IURC along with a second public field hearing for Aqua Indiana customers. The comment window has been reopened and extended in this proceeding.



Case Updates

- The IURC has granted the OUCC's petition to investigate NIPSCO's management of the August 11 storm outages. Comments are invited.
- Indiana Michigan Power Company has filed for a rate reduction in its rate case. Comments are invited through December 7.
- The IURC has granted the OUCC and CAC's petition on reconsideration in AES Indiana's rate case. Comments are invited through January 4.
- The IURC launched two investigations looking into ratemaking items affected by HEA 1002 for all five electric investor-owned utilities.
    - The first investigation will consider return on equity (ROE) and how it will be affected by the new ratemaking structure of multi-year rate plans (MYRPs).
    - The second investigation will review trackers and their necessity within multi-year rate plans.
- Proposed orders for Anderson Municipal Power & Light have been submitted.
- The OUCC filed testimony recommending a reduction of Crossroads Utilities' proposed sewer rate increase from 174% to 27.12%, which would save

ratepayers $1.1 million annually if approved.
- The OUCC filed testimony recommending a reduction of Michigan City's three-phase water rate increase from 65.74% to 42.10%. The OUCC's recommendation would save ratepayers $1,653,838 annually.
- An evidentiary hearing will be scheduled in the American Suburban Utilities rate case which will cover Phase II of the proposed rates.
- An agreement in principle has been filed in the NIPSCO Gas investigation.
- At the end of July, Marion Municipal Water Works filed for a 39.21% rate increase to its currently approved rates. Comments are invited through November 3.

Vampire Power

This Halloween, you might spot mini vampires ringing your doorbell for treats, but there's a sneakier kind of vampire to be on the lookout for: the energy vampire!

Lurking phone chargers and idle appliances suck up energy even when they are plugged in but not being used. But don't be scared! Since October is Energy Awareness Month and chilly winter is creeping in, it's the perfect time to embark on a power hunt.

Recruit a sidekick – an advanced power strip – and watch it work its magic in reducing phantom power drains. Plus, it'll pay for itself in no time, leaving you with more treats and fewer tricks!



Our Mission

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education and creative problem solving.

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115 W Washington St Suite 1500 S, Indianapolis, IN, 46204 US

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