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[State of Indiana](#)

Consumer News... For You! The OUCC's April 2018 Newsletter

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OUCC

Indiana Office of Utility Consumer Counselor Consumer News.... For You!

APRIL 2018



APRIL IS SAFE DIGGING MONTH

Before doing ANY digging, even for a small project in the yard, be sure to [phone 8-1-1](#) or complete the form at [811now.com](#) at least 2 business days in advance. Indiana's 8-1-1 call center is open 24 hours a day, 7 days a week. Having the utility lines marked in your yard is a free service, and state law requires it. National Safe Digging Month is an annual reminder that it's important to have the lines marked before projects to prevent serious and even fatal accidents. Also, the underground lines in your yard may be shallower than you think.

IPL PUBLIC HEARINGS

2 IURC public field hearings are scheduled in the [Indianapolis Power & Light Company](#) (IPL) rate case: April 23 at Arsenal Tech High School and May 7 at New Augusta Public Academy - North. Each hearing starts at 6:00 p.m. and will give customers the chance to speak directly to the Commission for the case record. The OUCC continues to invite written [consumer comments](#) through May 17. Our testimony in the case is due May 24.



ADDITIONAL CASE UPDATES

- We are reviewing revised tariffs from the state's investor-owned utilities in the commission's investigation related to federal tax relief. The [OUCC's website](#) has updates.
- We have until April 13 to file testimony on Indiana American Water Company's [lead service line plan](#).
- The rate settlement agreement among the OUCC, numerous additional parties, and [Indiana Michigan Power](#) is pending before the Commission.
- The IURC evidentiary hearing in the [NIPSCO natural gas rate case](#) is set for mid-May.

SPRING CLEANING TIME

It's a great idea to [keep energy efficiency in mind](#) while you do your annual spring cleaning. This includes opening your blinds and curtains to let the sunlight in, caulking around windows, setting ceiling fans to turn counter-clockwise for the summer, having your HVAC system serviced, and more. [Our website](#), utilities, and the [US Department of Energy](#) have more tips.



HONORING HOOSIER SENIORS

Do you know an outstanding senior citizen who is dedicated to making a difference in the community? Lt. Governor Suzanne Crouch and the Indiana Family and Social Services Administration's Division of Aging recently announced that applications are now being accepted for the 2018 Golden Hoosier Awards. The deadline is May 14 and the awards will be presented at the Statehouse on June 21. The [Lt. Governor's website](#) has nomination forms and more info.

OUR MISSION

To represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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