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Indiana Office of Utility Consumer Counselor

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Consumer News...For You!

*Case updates * Help is available * Understanding natural gas bills*

Recent Electric Rate Orders

Duke Energy

Duke Energy Indiana's rate case recently concluded with the IURC issuing orders on [Jan. 29, 2025](#) and [Feb. 3, 2025](#).

The Commission's Feb. 3 order establishes an increase of \$295.7 million to the utility's annual operating revenues.

Duke Energy had requested an increase of approximately \$491.5 million, to be implemented in two phases. The OUCC recommended limiting the increase to about \$184.7 million based on its analysis of the case's evidence.

CenterPoint Energy

The IURC has approved an \$80 million increase for CenterPoint Energy's electric utility in southwestern Indiana. CenterPoint Energy, industrial customers who have intervened in the case, and SABIC Innovative Plastics reached a settlement agreement in this case which received approval in the Commission's [Feb. 3, 2025 order](#). The utility initially requested an increase of about \$118.8 million.

The OUCC was not a party to the agreement and filed testimony in opposition to the settlement. Analysis by the OUCC showed that an increase of \$48.3 million was warranted based on the case's evidence and applicable law, primarily due to major capital improvements that received preapproval in prior IURC cases.

Northern Indiana Public Service Co.

The OUCC, NIPSCO, and additional parties have reached a settlement agreement in the utility's [pending rate case](#). It would reduce the utility's requested increase by more than \$111 million, keep the \$14.00 monthly

residential electric customer charge at its current level, and create a new billing assistance program with voluntary ratepayer contributions and \$1.5 million in annual shareholder funding.

The agreement is pending before the IURC which can approve, deny, or modify any settlement it considers. A settlement hearing is scheduled for late March with an order expected later this year.

Other Cases

- The IURC approved new rates for Eastern Heights Utilities in a [Feb. 3, 2025 order](#).
- The OUCC has reached an agreement in principle with [Jackson County Water Authority](#), and expects to file a formal settlement agreement on Mar. 4, 2025.
- The OUCC is inviting written public comments in the following water rate cases:
 - [Stucker Fork Conservancy District](#) – Comments Due Feb. 25
 - [Anderson Municipal Water](#) – Comments Due Mar. 13
 - [Columbus Municipal Water](#) – Comments Due Mar. 26
 - [Van Buren Water](#) – Comments Due Apr. 7

[Submit a Comment](#)

Need Assistance? Call 2-1-1 Today

This 24/7 helpline connects those in need with local and state organizations that may be able provide financial assistance with utility payments, housing, and other services.

To reach the helpline any time, dial 2-1-1 or 1-866-211-9966. You can also visit [IN211.org](https://www.in211.org).

Video: Understanding Your Natural Gas Bill

Our video walkthrough of a natural gas bill will help explain these common charges:

- the cost of the gas itself,
- the cost of transporting the gas through interstate pipelines, and
- the cost of delivering the gas through the utility's distribution system to the customer.

[Watch Now](#)

Understanding Your Natural Gas Bill



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