



**For Immediate Release**

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## **Floyds Knobs Water Rate Case: OUCC Invites Consumer Comments** *IURC Hearing August 28 in New Albany*

The Indiana Office of Utility Consumer Counselor (OUCC) continues to encourage public comment in the Floyds Knobs Water Company, Inc. rate case. The OUCC, the state agency representing consumer interests in cases before the Indiana Utility Regulatory Commission (IURC), is reviewing the utility's request and is scheduled to file testimony on September 18, 2018.

Consumers may comment either by:

- **Sending written comments** to the OUCC for the formal case record by September 12, 2018, and/or
- **Speaking at the IURC's public field hearing in New Albany** on Tuesday, August 28, 2018. The hearing will start at 6:00 p.m. at the New Albany Floyd County Consolidated School Corporation's Education Support Center (2801 Grant Line Road).

Consumers are encouraged to arrive by 5:45 p.m. for an overview of field hearing procedures and the rate case process. During the field hearing:

- Consumers will be able to speak directly to the Commission, under oath and on the record, regarding the case.
- Consumers will also be able to submit written comments for the case record.
- Commissioners are not allowed to answer questions during the field hearing. However, OUCC staff will be available before, during, and after the hearing to address questions about the process.

Floyds Knobs Water Company's request would raise the monthly residential water bill for a customer using 5,000 gallons from \$41.40 to \$50.25. In its testimony and exhibits, the utility cites increased operating and maintenance costs along with debt service payments for prior infrastructure improvements. Current rates for the not-for-profit utility, which serves about 2,180 customers in Floyd County, received IURC approval in 2014.

Consumers who wish to submit written comments for the case record may do so via the OUCC's Website at [www.in.gov/oucc/2361.htm](http://www.in.gov/oucc/2361.htm), by email at [uccinfo@oucc.IN.gov](mailto:uccinfo@oucc.IN.gov), or by mail at:

Consumer Services Staff  
Indiana Office of Utility Consumer Counselor  
115 W. Washington St., Suite 1500 South  
Indianapolis, IN 46204

The OUCC needs to receive all written consumer comments no later than September 12, 2018 so that it can: 1) Consider them in preparing its testimony and 2) File them with the Commission to be included in the case's formal evidentiary record. Comments should include the consumer's **name, mailing address**, and a reference to "**IURC Cause No. 45112-U.**" Consumers with questions about submitting written comments can contact the OUCC's consumer services staff toll-free at 1-888-441-2494.

Case updates are being posted online at [www.in.gov/oucc/2769.htm](http://www.in.gov/oucc/2769.htm).

(IURC Cause No. 45112-U)

The Indiana Office of Utility Consumer Counselor (OUCC) represents Indiana consumer interests before state and federal bodies that regulate utilities. As a state agency, the OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.

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