

# Indiana American Water Rate Case

*IURC Public Field Hearing - Cause #45870*



**Indiana Office of Utility  
Consumer Counselor**



## Two separate state agencies are involved in tonight's hearing.

The **Indiana Utility Regulatory Commission (IURC)** is holding the hearing to receive public comments on the pending case. It will make a final decision in several months.

The **Indiana Office of Utility Consumer Counselor (OUCC)** represents the public in Commission cases and facilitates public participation in these hearings.

**The OUCC has until July 21, 2023 to take a formal position.**  
OUCC attorneys, accountants, engineers, & additional analysts are reviewing the city's testimony & exhibits.

## The Case

Indiana American Water is proposing to raise water rates in three phases, increasing its total annual operating revenues by 31%. Increases would take effect in January 2024, April 2024, and April 2025. Specific billing impacts would vary by service area.

The utility attributes the requested rate increase to numerous infrastructure improvements. Capital projects include the replacement of aging infrastructure throughout INAWC's services territories and relocations, new meters and hydrants, proposed new treatment plants in Winchester and Sheridan, a new storage tank in West Lafayette, chlorine conversion for its Northwest Indiana and Shelbyville operations, customer lead service line replacements, security measures, and additional projects. The utility's request also includes recent costs of acquiring smaller utilities throughout Indiana.

Current water rates received approval in 2019.

Several additional parties have intervened in this case, including municipal governments (Crown Point, Schererville, and Whiteland), Sullivan-Vigo Rural Water Corp., the Citizens Action Coalition of Indiana, wholesale customers (including Borden Tri-County Regional Water District, Jackson County Water Utility, Inc, and the Town of Greenville), and industrial customers (including Cleveland Cliffs Steel, General Motors, Haynes International, Linde, and United States Steel Corporation). Any testimony they file is due by Jul. 21, 2023.



**Written consumer comments carry the same weight as oral testimony at field hearings.**

## Provide Written Comments

Comments must be received by end of day on July 14.

### Mail

OUCC Public Comments  
115 West Washington Street  
Suite 1500 South  
Indianapolis, Indiana 46204

### Email

[uccinfo@oucc.in.gov](mailto:uccinfo@oucc.in.gov)

### Web

[www.in.gov/oucc/contact-us](http://www.in.gov/oucc/contact-us)

## Field Hearing Basics

- Sole purpose: Consumer testimony.
- The IURC cannot answer questions. This is a legal proceeding & it is bound by the same ethical rules as a judge in court.
- No utility presentation. Utilities make their cases in writing.
- OUCC staff are available to answer questions.
- No final decision tonight. Order expected early 2024.

## Indiana American Water Rate Case Timeline

All dates are subject to change. A settlement is possible in any legal proceeding.

**Jul. 14, 2023**

**Public Comment Deadline**

*The OUCC accepts written comments online and by mail.*

**Jul. 21, 2023**

**OUCC Testimony**

*OUCC attorneys & technical experts will file recommendations.*

*Intervenors may also file testimony.*

**Aug. 8, 2023**

**Rebuttal Testimony**

*The utility may file testimony in response.*

**Aug. 31, 2023**

**IURC Evidentiary Hearing Starts**

*Attorneys for the OUCC, utility, & intervenors may cross examine each other's technical witnesses.*

**Sept./Oct. 2023**

**Closing Briefs**

*The OUCC, utility, & intervenors may file closing briefs in the weeks following the evidentiary hearing.*

**Early 2024**

**Order**

*The IURC issues a final order after considering all evidence.*