

Long-Term Care Ombudsman Area Contact Map



INDIANA LONG-TERM CARE OMBUDSMAN PROGRAM

**Information &
Complaint Line:**

800-622-4484

Email:

LongTermCareOmbudsman@ombudsman.in.gov

Lynn Clough

State Long-Term Care
Ombudsman

FSSA Office of General Counsel

402 West Washington Street

P.O. Box 7083, MS 27

Indianapolis, IN 46207-7083

Lynn.Clough@fssa.in.gov

317-234-5544

Fax: 317-972-3285

Mary Swinford

State LTC Ombudsman
Deputy Director

FSSA Office of General Counsel

402 West Washington Street

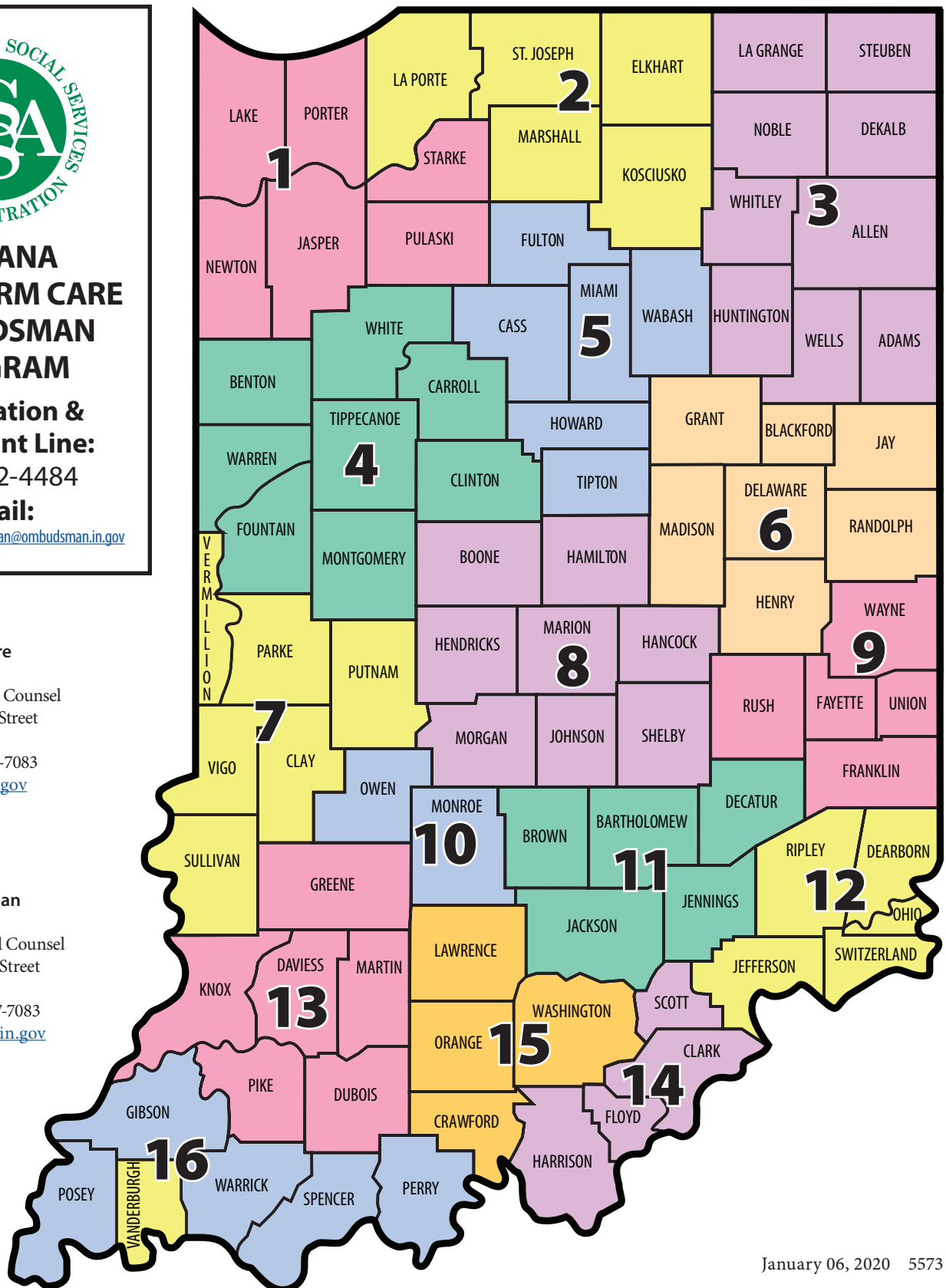
P.O. Box 7083, MS 27

Indianapolis, IN 46207-7083

Mary.Swinford@fssa.in.gov

317-232-7134

Fax: 317-232-7867



Area 1**Jackie Hill, Local Ombudsman**

Northwest Indiana Community Action
5240 Fountain Dr., Crown Point, IN 46307
jhill@NWI-CA.org
800-826-7871 | 219-794-1829 ext. 2468
OR 219-384-8116
Serves: Lake, Newton, Jasper, Porter,
Pulaski and Starke Counties

Area 2**Linda Kors, CSC, Local Ombudsman**

Real Services
P.O. Box 1835, 1151 S. Michigan St.,
South Bend, IN 46634-1835
linda@realservices.org
574-284-7135 | 800-552-7928 ext. 7135
Serves: Elkhart, Kosciusko, LaPorte,
Marshall and St. Joseph Counties

Area 3**Aisha R. Arrington, Local Ombudsman**

LTC Ombudsman Program
3215 Stellhorn Rd., Fort Wayne, IN 46815
ararrington.ombudsman@gmail.com
260-469-3161
Serves: Adam, Allen, DeKalb, Huntington,
LaGrange, Noble, Steuben, Wells and
Whitley Counties

Area 4**Andrea Smothers, Local Ombudsman**

Indiana Legal Services
8 N. 3rd St., Suite 102, Lafayette, IN 47901
Andrea.Smothers@ilsi.net
765-423-5327 | 800-382-7581
Serves: Benton, Carroll, Clinton, Fountain,
Montgomery, Tippecanoe, Warren and
White Counties

Area 5**Terry Holtz, Local Ombudsman**

Area Five Agency on Aging &
Community Services
1801 Smith St., Logansport, IN 46947
THoltz@areafive.com
574-737-2169 | 800-654-9421
Serves: Cass, Fulton, Howard, Miami,
Tipton and Wabash Counties

Area 6**Maureen Walby, Local Ombudsman**

Indiana Senior Law Project
1701 Pilgrim Blvd., Yorktown, IN 47396
Maureen.Walby@ilsi.net
765-759-3371 | 765-759-1121 |
800-589-1121
Serves: Blackford, Delaware, Grant, Henry,
Jay, Madison and Randolph Counties

Area 7**John Turner, Local Ombudsman**

The Will Center
1 Dreiser Square, Terre Haute, IN 47807
John@thewillcenter.org
812-298-9455 ext. 201
Serves: Clay, Parke, Putnam, Sullivan,
Vermillion and Vigo Counties

Area 8**Robin Kimp-Willis, Local Ombudsman**

Indiana Senior Law Project
151 N. Delaware St., Suite 1800
Indianapolis, IN 46204
Robin.Kimp@ilsi.net
317-631-9410 ext. 2253 | 800-869-0212
or 317-829-3077
Serves: Boone, Hamilton, Hancock,
Hendricks, Johnson, Marion, Morgan
and Shelby Counties

**Marcia Greene, Assisted Living
Ombudsman**

Indiana Senior Law Project
151 N. Delaware St., Suite 1800
Indianapolis, IN 46284
Marcia.greene@ilsi.net
317-829-3078 | 800-869-0212 ext. 2238
Serves: Boone, Hamilton, Hancock,
Hendricks, Johnson, Marion, Morgan
and Shelby Counties

Area 9**Paul Register, Local Ombudsman**

Indiana Senior Law Project
423 Commerce Rd., Richmond, IN 47374
Paul.Register@ilsi.net
765-722-4081
Serves: Fayette, Franklin, Rush, Union
and Wayne Counties

Area 10 & 11**Kirsten Bouthier, Local Ombudsman**

Indiana Legal Services
1531 13th St., Suite G 330,
Columbus, IN 47201
Kirsten.Bouthier@ilsi.net
812-314-2727 | 866-644-6407
Serves: Bartholomew, Brown, Decatur, Jackson,
Jennings, Monroe and Owen Counties

Area 12**Debra Cole, Local Ombudsman**

Area 12 Ombudsman Services
114 W. Main St., Vevay, IN 47043
Area12ombudsman@live.com
812-427-3333 (office) | 812-592-4222 (cell)
Serves: Dearborn, Jefferson, Ohio, Ripley
and Switzerland Counties

Area 13**Ann Cardinal, Local Ombudsman**

Generations
1019 N. 4th St., Vincennes, IN 47591
acardinal@vinu.edu
812-888-5158 | 800-742-9002
Serves: Daviess, Dubois, Greene, Knox,
Martin and Pike Counties

Area 14**Lisa Worden, Local Ombudsman**

LifeSpan Resources
317 E. 5th St., New Albany, IN 47150
lworden@lslr14.org
812-948-6428 | 812-314-2727
Serves: Clark, Floyd, Harrison, Scott Counties

Area 15**Deborah Wessel, Local Ombudsman**

The Solutions Center
1490 W. Main St., Mitchell, IN 47446
Debbie@sicilindiana.org
812-277-9626 | 800-845-6914
Serves: Crawford, Lawrence, Orange and
Washington Counties

Area 16**Karen Williams, Local Ombudsman**

Indiana Legal Services
111 S.E. 3rd St., Suite 205,
Evansville, IN 47708
joyce.copeland@ilsi.net
812-426-1295 ext. 8232 | 800-852-3477
Serves: Gibson, Perry, Posey, Spencer
and Warrick Counties

Michelle Motta, Local Ombudsman

VOICES
2425 U.S. 41 N., Suite 405,
Evansville, IN 47711
mmotta@voicesinc.info
812-423-2927
Serves: Vanderburgh County

Alicia Reeves, Local Ombudsman

VOICES
2425 U.S. 41 N., Suite 405,
Evansville, IN 47711
areeves@voicesinc.info
812-423-2927
Serves: Vanderburgh County