

Special IHEDA Info- Customer Service Survey



The Indiana Housing and Community Development Authority (IHEDA), chaired by Lt. Governor Becky Skillman, creates housing opportunity, generates and preserves assets, and revitalizes neighborhoods by investing financial and technical resources in the development efforts of qualified partners throughout Indiana. Growing Indiana's economy starts at home.

For more information on IHEDA please visit www.ihcda.in.gov.

For updates from Lt. Governor Skillman and the agencies she oversees, sign up at www.lg.in.gov

IHEDA Customer Satisfaction Survey 2012

As part of our ongoing mission to provide the best customer service possible, IHEDA would like to ask your opinion regarding our services.

We will use the information you provide to better understand our strengths and weaknesses and how we can improve in the future.

The survey link below asks ten questions about different elements of IHEDA services. Once you have completed this survey, you will be given the opportunity to answer seven additional questions about specific IHEDA departments with which you regularly interact.

Please complete the survey before October 31st.

To access the survey, please click [here](#).

Thank you for taking the time to give your feedback to IHEDA.

If you have any questions or concerns, please contact Matt Hutchinson, Data Analyst at MHutchinson1@ihcda.in.gov.

Important Info

Important Dates

- **November 1st** - 2013 RHTC Application Deadline
- **November 5th**- Energy Assistance Program Begins

Upcoming Trainings

Funds Management Trainings:

- **October 15th- 1:00-2:00pm HOME Training**
- **October 16th- 1:00-2:00pm CDBG-D Training**
- **October 17th- 1:00-2:00pm CDBG Training**

RHTC Compliance Trainings:

- **October 23rd (Nashville)- [Qualifying Households](#)**
- **October 24th (Nashville)- [Managing Multiple Programs with RHTC](#)**

Single Family Training:

- **December 13th- [9:30am-11:30am](#)**