



# INDIANA HEALTH COVERAGE PROGRAMS

## PROVIDER REFERENCE MODULE

# Vision Services

LIBRARY REFERENCE NUMBER: PROMOD00051  
PUBLISHED: MARCH 23, 2021  
POLICIES AND PROCEDURES AS OF JANUARY 1, 2021  
VERSION: 5.0



## Revision History

Version	Date	Reason for Revisions	Completed By
1.0	Policies and procedures as of October 1, 2015 Published: February 25, 2016	New document	FSSA and HPE
1.1	Policies and procedures as of April 1, 2016 Published: December 15, 2016	Scheduled update	FSSA and HPE
1.2	Policies and procedures as of April 1, 2016 (CoreMMIS updates as of February 13, 2017) Published: March 28, 2017	CoreMMIS updates	FSSA and HPE
2.0	Policies and procedures as of April 7, 2017 Published: October 26, 2017	Scheduled update	FSSA and DXC
3.0	Policies and procedures as of August 1, 2018 Published: April 9, 2019	Scheduled update	FSSA and DXC
4.0	Policies and procedures as of February 1, 2020 Published: June 25, 2020	Scheduled update	FSSA and DXC
5.0	Policies and procedures as of January 1, 2021 Published: March 23, 2021	Scheduled update: <ul style="list-style-type: none"> <li>• Reorganized and edited text as needed for clarity</li> <li>• Clarified information in the <a href="#">Repair or Replacement of Eyeglasses</a> section</li> <li>• Removed the <i>Written Correspondence and Billing a Member for Services that Exceed Benefit Limits</i> sections and updated the <a href="#">Vision Benefit Limits</a> section to include a reference to this information</li> <li>• Added a note about pharmacy claim information in the <a href="#">Physician-Administered Ophthalmologic Drugs</a> section</li> </ul>	FSSA and Gainwell



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*Note: The information in this module applies to Indiana Health Coverage Programs (IHCP) services provided under the **fee-for-service (FFS)** delivery system. For information about services provided through the **managed care** delivery system – including Healthy Indiana Plan (HIP), Hoosier Care Connect, or Hoosier Healthwise member services – providers must contact the member’s managed care entity (MCE) or refer to the MCE provider manual. MCE contact information is included in the [IHCP Quick Reference Guide](#) available at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).*

*For updates to information in this module, see [IHCP Banner Pages and Bulletins](#) at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).*

## Introduction

Vision services are provided to Indiana Health Coverage Programs (IHCP) members as described in this module, and subject to limits established for certain benefit plans. Ophthalmology services must be provided by an ophthalmologist or an optometrist within the scope of their licensure:

- Ophthalmologists are licensed medical physicians or osteopathic physicians with the ability and credentials to perform surgical procedures on the eye and related structures.
- Optometrists are licensed professionals trained to examine eyes and vision, prescribe and fit lenses, and diagnose and treat visual problems or impairment.

Other vision-related services, such as pharmaceutical services, surgeries, and diabetes self-management training, are covered services when determined to be medically necessary.

## Prior Authorization for Vision Services

The IHCP does not require prior authorization (PA) for most vision care services. However, PA is required for the following services:

- Blepharoplasty for a significant obstructive vision problem
- Prosthetic device, except eyeglasses
- Reconstruction or plastic surgery
- Retisert

For general information about requesting PA, see the [Prior Authorization](#) module.

## Billing and Reimbursement for Vision Services

Providers must use the appropriate Current Procedural Terminology (CPT<sup>®1</sup>) codes or Healthcare Common Procedure Coding System (HCPCS) codes when submitting claims for vision services to the IHCP.

The IHCP reimburses opticians (specialty 190) and optometrists (specialty 180) only for services listed in their respective provider specialty code sets. Optician and optometrist code sets are available in *Vision Services Codes* on the [Code Sets](#) page at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).

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*Note: All claims must reflect a date of service. The date of service is the date the specific services were actually supplied, dispensed, or rendered to the patient. For example, when providing glasses for a member, the date of service would reflect the date the member received the glasses. This requirement is applicable to all IHCP-covered services.*

## Eye Examinations

IHCP coverage for an initial and routine eye examination is limited to the following:

- For members under 21 years of age – One examination per 12-month period
- For members 21 years of age and older – One examination every 2 years

If medical necessity dictates more frequent examination or care, documentation of such medical necessity must be maintained in the provider's office and is subject to postpayment review and audit.

When billing eye examinations, providers should use the CPT code that best describes the examination. Providers may code examinations in which counseling and coordination of care are the dominant services with the appropriate evaluation and management (E/M) code, using the time factor associated with the code. Documentation in the patient's record must include the total time of the encounter and a synopsis of the counseling topics and coordination of care efforts. The eye examination may include the following services; providers should not bill for these services separately:

- Eye examination, including history
- Visual acuity determination
- External eye examination
- Biocular measurement
- Routine ophthalmoscopy
- Tonometry and gross visual field testing including color vision, depth perception, or stereopsis

## Diagnostic Services

See *Indiana Administrative Code 405 IAC 5-23-3* for a list of diagnostic services that can be provided, if medically necessary, in addition to the initial eye examination.

The IHCP reimburses provider specialty 180 – *Optometrists* for CPT code 95930 – *Visual evoked potential (VEP) testing central nervous system, checkerboard or flash* only when billed with one of the diagnosis codes listed in *Vision Services Codes* on the [Code Sets](#) page at [in.gov/medicaid/providers](http://in.gov/medicaid/providers).

## Eyeglasses

The IHCP provides coverage for eyeglasses if minimum prescription criteria are met, with the following frequency limits:

- For members under 21 years of age – One pair of eyeglasses per 12-month period
- For members 21 years of age or older – One pair of eyeglasses every 5 years



The IHCP provides reimbursement for the initial or subsequent pair of eyeglasses only when at least one of the following minimum prescription criteria is met:

- A minimum initial prescription of (or, for a subsequent pair of glasses, a minimum change of):
  - For members 6 years of age to age 42 – 0.75 diopters in at least one eye
  - For members 42 years of age and older – 0.50 diopters in at least one eye
- An axis change of at least 15 degrees

The IHCP reimburses for lenses and other optical supplies at the lower of the provider's usual and customary charge or the IHCP maximum rate on file.

The IHCP considers the following services bundled into the reimbursement for eyeglasses and not separately billable to the IHCP or the patient:

- Eyeglass cases
- Fitting of eyeglasses
- Neutralization of lenses
- Verification of prescription

## ***Repair or Replacement of Eyeglasses***

Repair or replacement covers the part of the eyeglasses that is broken or damaged. Members are not entitled to a new pair of eyeglasses if the lenses or frames can be repaired or replaced.

### **Repair**

To bill for repair of eyeglasses before the member's established frequency limit has been reached, providers must use the modifier **U8**. Providers must keep the appropriate documentation on file in the member's record to substantiate the need to repair eyeglasses.

### **Replacement**

Replacement of eyeglasses, or any part of the eyeglasses, must be for medical necessity. Providers must include documentation in the member's medical record to substantiate the need for replacement frames and/or lenses. In the case of eyeglasses that have been lost, stolen, or broken beyond repair, the documentation must include a statement signed by the member detailing how the eyeglasses were lost, stolen, or broken.

Providers should follow these billing guidelines:

- If a member needs replacement eyeglasses before the established frequency limits due to loss, theft, or damage beyond repair, providers must use the modifier **U8** to bill for the replacement lenses or frames.
- If a member needs replacement eyeglasses before the established frequency limits due to a change in prescription as specified in 405 IAC 5-23-4(7), providers must use modifier **SC** when billing replacement lenses or frames.

Use of either modifier when billing for replacement of lenses or frames indicates that the appropriate documentation is on file in the member's record to substantiate the need to replace lenses and/or frames.

*Note: Replacement of eyeglasses or any part of the eyeglasses (lenses or frames) represents the beginning of a new limit period for the replacement.*

## **Lenses**

The prescription of lenses, when required, is included in CPT code 92015 – *Determination of refractive state*. This service includes specification of lens type (monofocal, bifocal, or other), lens power, axis, prism, absorptive factor, impact resistance, and other factors.

The IHCP does not provide coverage for all lenses. Noncovered services include:

- Lenses with decorative designs
- Lenses larger than size 61 millimeters, except when medical necessity is documented
- Fashion tints, gradient tints, sunglasses, or photochromatic lenses

In accordance with 405 IAC 5-23-4 (2), the IHCP does cover tint numbers 1 and 2 (including rose A, pink 1, soft lite, cruxite, and velvet lite), subject to medical necessity. The IHCP may reimburse for tints 1 and 2 only, billed with the following procedure code and modifiers:

- V2745 U1 – *Addition to lens; tint, any color, solid, gradient or equal, excludes photochromatic, any lens material, per lens; rose 1 or 2, plastic*
- V2745 U2 – *Addition to lens; tint, any color, solid, gradient or equal, excludes photochromatic, any lens material, per lens; rose 1 or 2, glass*

If a member chooses to upgrade to progressive lenses, transitional lenses, antireflective coating, or tint number other than 1 and 2, providers can bill the basic lens V code to the IHCP. Providers can bill the upgrade portion to the member only if they gave the member appropriate advance notification of noncoverage and if a separate procedure code for the service exists.

The IHCP covers safety lenses only for corneal lacerations and other severe intractable ocular or ocular adnexal disease.

## **Polycarbonate Lenses**

The IHCP developed specific criteria for polycarbonate lenses to ensure that these lenses are used only for members with conditions that make additional ocular protection medically necessary. HCPCS code V2784 – *Lens, polycarbonate or equal, any index, per lens* is covered when a corrective lens is medically necessary and one or more of the following criteria is met:

- Member has carcinoma in one eye, and the healthy eye requires a corrective lens.
- Member has only one eye, and that eye requires a corrective lens.
- Member had eye surgery and still requires the use of a corrective lens.
- Member has retinal detachment or is postsurgery for retinal detachment and requires a lens to correct a refractive error of one or both eyes.
- Member has a cataract in one eye or is post-cataract-surgery, and requires a lens to correct a refractive error of one or both eyes.
- Member has low vision or legal blindness in one eye with normal or near normal vision in the other eye.
- Member has other conditions for which the optometrist or ophthalmologist has deemed polycarbonate lenses to be medically necessary. These conditions must be such that one eye is affected by an intractable ocular condition, and the polycarbonate lens is being used to protect the remaining vision of the healthy eye.

In all these situations, one or both eyes must be affected by an intractable ocular condition. The IHCP covers the polycarbonate lens only to protect the remaining vision of the healthy eye when it is medically

necessary to correct a refractive error. Patient charts must support medical necessity. The IHCP monitors use of these lenses in postpayment reviews.

## ***Frames***

The IHCP reimburses for frames including, but not limited to, plastic or metal frames. Providers should bill for frames using procedure code V2020. Providers that receive payment from the IHCP for frames may not bill the member for any additional cost above the IHCP reimbursement.

The maximum amount reimbursed for frames is \$20 per pair, except when medical necessity requires a more expensive frame. Situations where medical necessity for a more expensive frame may be indicated include, but are not limited to:

- Special frames to accommodate a facial deformity or anomaly
- Frames with special modifications, such as a ptosis crutch
- Frames for a member with an allergy to standard frame materials
- Frames for an infant or child requiring the prescription of special-size frames

All claims for more expensive frames must be accompanied by documentation supporting medical necessity. Providers **must** submit a manufacturer's suggested retail price (MSRP) or cost invoice and charges for medically necessary deluxe frames with procedure code V2025. The IHCP reimburses medically necessary deluxe frames up to 75% of the MSRP or up to 120% of the cost invoice. Providers that receive payment from the IHCP for frames may not bill the member for any additional cost that is more than the IHCP reimbursement.

The IHCP does not cover any portion of a deluxe or fancy frame purchase, except when medically necessary. If a member chooses to upgrade to a deluxe frame without medical necessity, the IHCP considers the entire frame noncovered, and the provider may bill it to the member, if the provider gave proper advance notice of noncoverage to the member and the member signed it. In these situations, providers should submit only the claim for the lenses to the IHCP.

## **Contact Lenses**

The IHCP covers contact lenses when they are medically necessary. The IHCP does not require documentation with the claim, but providers must maintain documentation in the patient's medical record for postpayment review. Examples of medical necessity for contact lenses include but are not limited to:

- Members with severe facial deformity who are physically unable to wear eyeglasses
- Members who have severe allergies to all frame materials

The prescription of contact lens includes the specification of optical and physical characteristics such as power, size, curvature, flexibility, and gas permeability. Providers can bill for this service using the appropriate CPT code (92310 through 92317). These codes also include fitting contact lenses, instruction and training of the wearer, and incidental revision of the lenses during the training period; these services should not be billed separately. Providers should report follow-up of successfully fitted extended wear lenses as part of the general ophthalmologic service. If, after the successful fitting of extended-wear lenses, later modification or replacement is required, providers may bill these services using 92325 or 92326.

## Orthoptic or Pleoptic Training, Vision Training, and Therapies

All vision training therapies are covered under CPT code 92065 – *Orthoptic and/or pleoptic training, with continuing medical direction and evaluation*. CPT code 92065 is limited to one unit or visit per day.

For IHCP coverage of this service, the medical record must be maintained to support medical necessity and the following criteria must be met:

- A physician or an optometrist must order all vision therapy services.
- The physician or optometrist must document, in the member’s medical record, a diagnosis and treatment plan and the need for continued treatment.
- An optometrist, a physician, or supervised staff that is certified or trained to provide these services can perform vision therapy services.
  - Staff trained or certified in vision training may perform orthoptic and pleoptic training *only* under the *direct supervision* of an optometrist or physician. Direct supervision requires the supervising physician or optometrist must be physically available at the time and the place where the vision therapy services are rendered.
  - *Only* the supervising optometrist or physician may document the treatment plan and reevaluations in the medical record.
  - All documentation of directly supervised vision therapy services rendered by staff must be **cosigned** in the medical record by the supervising optometrist or physician.

These services are noncovered by Medicare. Therefore, for dually eligible members who have both Medicare and full Medicaid coverage, providers can bill these services directly to the IHCP on a professional claim (*CMS-1500* claim form, Provider Healthcare Portal [Portal] professional claim, or 837P electronic transaction) without first submitting the claim to Medicare.

## Ophthalmologic Surgeries

Documentation must be maintained in the member’s medical records to support medical necessity for all ophthalmologic surgeries. See the [Surgical Services](#) module for general information about billing and reimbursement for surgical services.

### ***Intraocular Stents***

The IHCP covers intraocular stents inserted in conjunction with cataract surgery. All intraocular stent codes must be billed with cataract surgery CPT codes 66982, 66983, 66984, or 66985.

For covered intraocular stent codes, see *Vision Services Codes* on the [Code Sets](#) page at [in.gov/medicaid/providers](http://in.gov/medicaid/providers). If more than one stent is required in the same eye, CPT code 0376T should be used for any additional stent.

### ***Intraocular Lenses***

New technology intraocular lenses (NTIOL) are IOLs that the Centers for Medicare & Medicaid Services (CMS) has identified as being superior to other IOLs of the same category, because of a demonstrated decrease in postoperative complications. The IHCP covers HCPCS code C1780 – *Lens, intraocular (new technology)*. Providers must submit an MSRP or cost invoice with procedure code C1780.

Any facility reimbursed at an ASC rate should submit claims for surgical insertions of IOLs using the physician’s CPT code 66983, 66984, 66985, or 66986 and the appropriate revenue code on an institutional

claim (*UB-04* claim form, Portal institutional claim, or 837I electronic transaction). The NTIOL claim must be submitted on a separate professional claim (*CMS-1500* claim form or electronic equivalent) using the facility's durable medical equipment (DME) National Provider Identifier (NPI).

## ***Corneal Tissue***

Information about corneal tissue transplantation, corneal tissue acquisition, and intrastromal corneal ring segments can be found in the [Surgical Services](#) module.

## ***Vitreotomy***

A vitrectomy is the removal of the vitreous humor when it is diseased or damaged. Diagnoses that may support medical necessity of vitrectomy as a sight-saving procedure include but are not limited to the following:

- Vitreal hemorrhage
- Retinal detachment
- Scarring or fibrosis of vitreous
- Proliferative retinopathy

Documentation must be maintained in the member's medical record. The claim will be processed as follows:

- If the vitrectomy is performed through the pars plana, the vitrectomy and the appropriate cataract extraction code will be paid according to the multiple-surgical-procedure payment guidelines.
- If the claim states "restorations of anterior chamber," the cataract extraction will be paid, and the vitrectomy is included in the procedure and will not be reimbursed separately.
- If an open-sky vitrectomy is performed with the cataract extraction, the vitrectomy and the cataract extraction will be paid according to the multiple surgical procedure payment guidelines.

Vitreotomy services billed with corneal transplant on the same eye will be denied if the service is to restore the anterior chamber. Vitrectomy through the pars plana or the open-sky technique with the corneal transplant is paid according to the guidelines for vitrectomy with cataract surgery. A pars plana vitrectomy and photocoagulation billed separately should be combined and coded appropriately.

## **Physician-Administered Ophthalmologic Drugs**

The follow sections provide coverage criteria and billing guidance around certain physician-administered drugs for ophthalmologic purposes. For general information about physician-administered drugs, see the [Injections, Vaccines, and Other Physician-Administered Drugs](#) module.

*Note: For billing and reimbursement requirements related to **pharmacy** claims, see the [Pharmacy Services](#) module or contact the member's pharmacy benefit manager.*

### ***Voretigene Neparvovec-rzyl (Luxturna)***

The IHCP provides reimbursement for voretigene neparvovec-rzyl (Luxturna) with prior authorization. Luxturna is proven and/or medically necessary for the treatment of inherited retinal dystrophies (IRD) caused by mutations in the retinal pigment epithelium-specific protein 65kDa (RPE65) gene in members when all the following criteria are met:

- The member is greater than 12 months of age.

- A diagnosis is made of a confirmed biallelic RPE65 mutation-associated retinal dystrophy (for example, Leber's congenital amaurosis [LCA], retinitis pigmentosa [RP], or early-onset severe retinal dystrophy [EOSRD]).
- Genetic testing documents biallelic mutations of the RPE65 gene.
- Sufficient viable retinal cells, as determined by optical coherence tomography (OCT), confirm an area of retina within the posterior pole of >100 µm thickness.
- Luxturna treatment is prescribed and will be administered by an ophthalmologist or retinal surgeon with experience providing subretinal injections.
- The member has not previously received RPE65 gene therapy in the intended eye.

Luxturna is billed using HCPCS code J3398 – *Injection, voretigene neparvovec-rzyl, 1 billion vector genomes*. The code must be billed with the appropriate National Drug Code (NDC).

When delivered in an inpatient setting, Luxturna can be reimbursed separately from the all-inclusive inpatient hospital diagnosis-related group (DRG) payment. The drug must be billed as a professional claim, separate from the inpatient claim.

Luxturna is carved out of managed care and reimbursed under the fee-for-service (FFS) delivery system for all members. Gainwell Technologies processes all PA requests and claims for this procedure code, including those for Healthy Indiana Plan (HIP), Hoosier Care Connect, and Hoosier Healthwise members. All ancillary services associated with the drug remain the responsibility of the managed care member's MCE.

## ***Triamcinolone Acetonide***

The IHCP provides coverage for ophthalmologic use of triamcinolone acetonide (HCPCS codes J3300 – *Injection, triamcinolone acetonide, preservative free, 1 mg* and J3301 – *Injection, triamcinolone acetonide, not otherwise specified, 10 mg*). Both J3300 and J3301 must be billed with an appropriate NDC.

The IHCP recognizes that triamcinolone acetonide, preservative free (J3300), is distributed in single-dose vials of 40 mg and some wastage of the product may be unavoidable. Thus, IHCP providers may bill the entire 40 mg in cases in which less than 40 mg are injected in a single treatment session, and the balance of the product is discarded. Whenever unused preservative-free triamcinolone acetonide is billed, both the amount of the agent actually administered and the amount discarded are to be documented in the member's medical record. IHCP reimbursement for J3300 is limited to 40 mg per date of service.

If an E/M code is billed with the same date of service as office-administered therapy, the administration should not be billed separately. Reimbursement for the administration is included in the E/M code-allowed amount. Separate reimbursement is allowed when the administration is the only service provided and billed by the practitioner.

## ***Fluocinolone Acetonide Intravitreal Implant (Retisert)***

The IHCP covers HCPCS code J7311 – *Fluocinolone acetonide, intravitreal implant (Retisert)* for the treatment of chronic posterior uveitis. Retisert should not be billed for diabetic macular edema.

This procedure is subject to PA with the following criteria:

- The member must have a diagnosis of chronic noninfectious posterior uveitis having lasted at least 1 year.
- The member must have previously failed conventional treatments, including periocular injections or corticosteroid therapy.

J7311 is limited to one unit per date of service and must be billed with the appropriate NDC.

## Vision Benefit Limits

Information about whether a member has reached certain benefit limits, including limits for vision services, is available through the Eligibility Verification System (EVS), which providers can access through any of the following methods:

- [Provider Healthcare Portal](#), accessible from the home page at [in.gov/medicaid/providers](http://in.gov/medicaid/providers)
- Interactive Voice Response (IVR) system at 1-800-457-4584
- 270/271 electronic data interchange (EDI) transaction

However, the EVS may not include all the information a provider needs, such as the dates on which the limits were exhausted. When additional benefit limit information is required, beyond what is available through the EVS, providers may submit an inquiry via the Portal to the Written Correspondence Unit.

For more information about using the EVS and written correspondence to check benefit limits, as well as requirements that must be met before billing members for services that exceed their benefit limits, see the [Member Eligibility and Benefit Coverage](#) module.

*Note: Benefit limit information provided through the EVS and the Written Correspondence Unit is for FFS claims only. For managed care claims, contact the appropriate MCE for information about a member's service limits.*