

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202665 MAY 7, 2026

Reminder: J&B Medical serves as the vendor for IHCP FFS members effective Feb. 1, 2026

The Indiana Health Coverage Programs (IHCP) announced in *IHCP Bulletin* [BT2025161](#) that effective Feb. 1, 2026, J&B Medical is the sole state-contracted vendor for mail-order incontinence, urological or ostomy supplies for IHCP fee-for-service (FFS) members.

Providers must:

- Submit all prescriptions for mail-order incontinence, urological and ostomy supplies for FFS members directly to J&B Medical.
- Ensure prescriptions are complete, signed and include all required clinical documentation.
- Contact J&B Medical with any questions or for assistance:
 - ⇒ Website: jandbmedical.com/supplies/indiana-members
 - ⇒ Phone: 800-737-0045
 - ⇒ Fax: 800-737-0012



Submitting accurate prescriptions ensures timely processing and delivery of supplies.

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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