

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202663 APRIL 30, 2026

IHCP and Acentra Health announce the Indiana Medicaid FFS Provider Satisfaction Survey 2026 through May 31

The Indiana Health Coverage Programs (IHCP), in partnership with Acentra Health, announces the opening of the Indiana Medicaid FFS Provider Satisfaction Survey 2026 for all fee-for-service (FFS) providers that work with Acentra Health and use the Atrezzo Provider Portal to submit prior authorization (PA) requests.



The survey will be available online from May 1, 2026, through May 31, 2026.

This survey provides an opportunity for providers to share valuable feedback about their experiences with Acentra Health, including, but not limited to, the following:

- PA review processes
- Customer service
- Provider education
- Timeliness and turnaround times

Your input helps support ongoing improvements to services and processes. To participate, please complete the [Indiana Medicaid FFS Provider Satisfaction Survey 2026](https://forms.office.com) at forms.office.com.

Acentra Health will also send an email with the survey link to all Indiana FFS providers during the month of May. Thank you for your participation and continued partnership.

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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