

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

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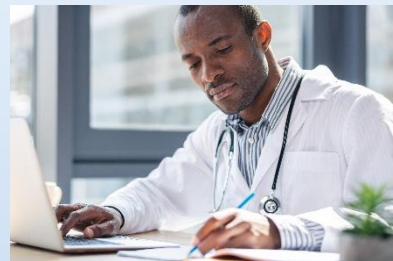
IHCP to adjust claims incorrectly denied with modifiers 55 and 78

The Indiana Health Coverage Programs (IHCP) has identified an issue affecting the processing of certain claims submitted with modifiers 55 – *Postoperative management only* and 78 – *Return to operating room relating to service postoperative*.

An issue was identified in the fee-for-service (FFS) claim-processing system that caused certain resource-based relative value scale (RBRVS)-priced claims to be incorrectly denied when submitted with modifiers 55 or 78.

These claims were denied in error with explanation of benefits (EOB) code 4123 – *This surgical procedure indicates that there are no global surgery days (post operative care days) associated with this procedure*.

The FFS claim-processing system has been corrected, and impacted claims will be reprocessed. Providers can expect to see adjustments on remittance advices (RAs) beginning immediately, with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims).



For more information

Questions about FFS billing and reimbursement should be directed to Gainwell Technologies Customer Assistance at 800-457-4584 or your [Provider Relations consultant](#).

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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