

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2026166 OCTOBER 8, 2026

IHCP to mass adjust or reprocess claims for behavioral health interns in CMHCs

The Indiana Health Coverage Programs (IHCP) allows reimbursement for services provided by behavioral health interns in the community mental health center (CMHC) setting. Services reported with modifier HL (intern) receive 50% of the IHCP-allowed amount (see *IHCP Bulletin* [BT202655](#)).

Recently, Gainwell Technologies identified a fee-for-service (FFS) claim-processing error in which select services billed by the CHMC with modifier HL were incorrectly denying. The claim-processing system has now been corrected. Claims with dates of service (DOS) on or after **Oct. 1, 2024**, will be mass adjusted or mass reprocessed. Providers should see adjusted or reprocessed claims on remittance advices (RAs) beginning Oct. 14, 2026, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check-related).

If providers need to submit or resubmit any claims retroactively, they can submit claims within 180 days of this publication date for FFS claims, to satisfy timely filing requirements. Providers should include a copy of this bulletin when submitting claims beyond the standard filing limit.



For more information

Questions about FFS billing and reimbursement should be directed to Gainwell Technologies Customer Assistance at 800-457-4584 or your [Provider Relations consultant](#).

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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