

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2026128 JULY 30, 2026

IHCP presents status of claim-processing payment for impacted CCBHC claims

The Indiana Health Coverage Programs (IHCP) previously announced information about claim-processing issues stemming from a system implementation on Jan. 28, 2026, for certified community behavioral health clinics (CCBHCs). See *IHCP Bulletins* [BT202629](#), [BT202633](#), [BT202637](#), [BT202645](#), [BT202650](#), [BT202656](#), [BT202661](#), [BT202671](#), [BT202676](#), [BT202682](#), [BT202695](#), [BT2026104](#) and [BT2026113](#).



Updates are in process for the following issues:

- Members with third-party liability on file for optical coverage may experience claim denials in error. This issue has been resolved, and impacted claims will be reprocessed.
- Members enrolled in the 590 Program may be seeing incorrect claim denials for services. Claims would have been denied with explanation of benefits (EOB) code 2033 – *Invalid claim type for the program billed*.

Providers do not need to resubmit claims as they will be reprocessed as system updates are completed.

Please reach out to your [Provider Relations consultant](#) with any questions.

QUESTIONS

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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