

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202583 JUNE 12, 2025

FSSA reminds stakeholders of upcoming LCAR changes and announces Maximus training webinars

As announced in *Indiana Health Coverage Programs (IHCP) Bulletin*

[BT202573](#), beginning July 1, 2025, the Indiana Family and Social Services Administration (FSSA) and long-term partner, Maximus, will launch phase two of the Indiana Level of Care Assessment Representative (LCAR) process for those seeking nursing facility admission or long-term services and supports through a 1915(c) Home- and Community-Based Services (HCBS) waiver that requires a nursing facility level of care (NF LOC).



It is critical that all key stakeholders involved in Indiana LOC and Preadmission Screening and Resident Review (PASRR) processes have a working knowledge of how their roles may be changing as a result of the upcoming LCAR implementation.

To address this need, Maximus is offering informational webinars about the LCAR transition targeted to the various stakeholder audiences. See the [Maximus Training Opportunities](#) section for links to register for an upcoming webinar or view recorded webinars.

Upcoming changes for AAAs/ADRCs and ICMs

Beginning July 1, 2025, the role of the Area Agencies on Aging (AAAs)/Aging and Disability Resource Centers (ADRCs) and Independent Case Managers (ICMs) will be changing as follows:

- AAAs/ADRCs and ICMs will no longer conduct NF LOC assessments for individuals in the community who need to access care in a nursing facility or through an HCBS waiver. AAAs/ADRCs and ICMs should refer all NF LOC assessment requests to Maximus (by phone, email or by completing an Assessment Request form in AssessmentPro), *except* as follows:
 - ⇒ If the individual is enrolled in the Indiana PathWays for Aging (PathWays) program, they should be referred to their managed care entity.
 - ⇒ If the individual is not enrolled in PathWays, and is engaged with the AAA/ADRC in a nonwaiver program, then the AAA/ADRC may submit interRAI data elements to Maximus using AssessmentPro.
- The AAAs/ADRCs and ICMs will no longer complete reassessments for potential NF LOC denials. Potential NF LOC denials will first be reviewed by a Maximus physician, and, if the potential denial is upheld, the Division of Aging will then review the NF LOC assessment and determine the final outcome.
- For individuals 60 years of age or older who are determined to meet NF LOC and receive a long-term approval determination, Maximus will complete the intake counseling process. Individuals younger than 60 who receive a long-term NF LOC approval determination will be queued to their selected AAA/ADRC or ICM to receive options counseling.

Maximus is offering AAA/ADRC/ICM-specific training related to these changes. See the [Maximus Training Opportunities](#) section for links to register for an upcoming webinar or view recorded webinars.

Upcoming changes for hospitals

Beginning July 1, 2025, the role of hospitals will be changing as follows:

- Hospitals will continue to complete NF LOC assessments for inpatients who are seeking NF admission, but the assessment tools used will change.
- The short form of the interRAI Home Care (HC) assessment will no longer be used. Instead, providers will need to complete the full interRAI HC for individuals aged 18 and older, the interRAI Pediatric Home Care (PEDS) for individuals aged 4 through 17, and the interRAI Early Years (EY) for individuals age 3 and under.



Maximus is offering hospital-specific training opportunities related to these changes. See the [Maximus Training Opportunities](#) section for links to register for an upcoming webinar or view recorded webinars.

Upcoming changes for MCEs

Beginning July 1, 2025, the role of PathWays managed care entities (MCEs) will be changing as follows:

- MCEs will use a PathWays member's full Comprehensive Health Assessment Tool (CHAT) to assess NF LOC. The MCEs will submit assessment data through a file exchange into Maximus' AssessmentPro system.
 - ⇒ If the Assessment Reference Date (ARD) on the CHAT is within the last 120 days, Maximus will review the completed CHAT and determine if NF LOC is met.
 - ⇒ If the ARD date is older than 120 days, Maximus will complete a new NF LOC assessment and determination.
- Determinations will be available to the MCE in AssessmentPro for immediate access or through Core. From July 1, 2025, until the CHAT integration is completed on Aug. 19, 2025, MCEs will be asked to log into AssessmentPro to submit NF LOC data.

Maximus is offering MCE-specific training opportunities related to these changes. See the [Maximus Training Opportunities](#) section for links to register for an upcoming webinar or view recorded webinars.

Upcoming changes for nursing facilities

Nursing facilities will continue to complete NF LOC assessments and PASRR Level I screens for their residents through Jan. 1, 2026. These assessments will continue to be completed and submitted to Maximus on AssessmentPro; however, beginning July 1, 2025, the LOC assessment tool used will change, as follows:

- The short form of the interRAI Home Care (HC) assessment will no longer be used.
- Providers will need to complete the following, instead:
 - ⇒ interRAI HC (full form) for ages 18 and older
 - ⇒ interRAI Pediatric Home Care (PEDS) for ages 4 through 17
 - ⇒ interRAI Early Years (EY) for ages 3 and under

Beginning Jan. 1, 2026, nursing facilities will no longer complete NF LOC assessments or PASRR Level I screens for their residents. When a resident needs a new NF LOC assessment or Level I screen, the facility will submit an Assessment Request form to Maximus in AssessmentPro.

Maximus is offering NF-specific training opportunities related to these changes. See the [Maximus Training Opportunities](#) section for links to register for an upcoming webinar or view recorded webinars.

Upcoming changes for PACE organizations

Beginning July 1, 2025, the role of the Program of All-Inclusive Care for the Elderly (PACE) organizations will be changing as follows:

- The PACE organization will no longer complete initial NF LOC assessments for people wanting to access PACE services. Individuals seeking PACE services should be directed to contact Maximus to request an NF LOC assessment, or the PACE organization can submit an Assessment Request through AssessmentPro.
- The PACE organization will continue to complete annual NF LOC reassessments for people actively receiving PACE services.

Maximus is offering PACE-specific training opportunities related to these changes. See the *Maximus Training Opportunities* section for links to register for an upcoming webinar or view recorded webinars.

Maximus training opportunities

Maximus is offering trainings related to the upcoming LCAR transition, tailored to the stakeholder groups described in this bulletin.

Each hour-long session has been developed to familiarize the target audience with the new processes – ensuring that they have the resources they will need to support these vital services and preventing any potential delays for individuals seeking nursing facility or waiver services. Key topics to be covered include an overview of roles and responsibilities, as well as an AssessmentPro system overview and walkthroughs.

Table 1 provides links to register for an upcoming webinar. Recordings of previous webinars – and of the webinars announced in this bulletin, after they have been completed – will be made available on the [Resources](#) webpage at inlcar.com.

Table 1 – Indiana LCAR webinar opportunities

Target audience: Webinar	Registration options
AAAs/ADRCs/ICMs: LOC Process and Engaging with Maximus Indiana LCAR	Option #1 – 11 a.m. ET, Tuesday, June 24, 2025 Option #2 – 3 p.m. ET, Wednesday, June 25, 2025
Hospitals: Completing the LOC Long Form in AssessmentPro	Option #1 – 3 p.m. ET, Monday, June 16, 2025 Option #2 – 11 a.m. ET, Tuesday, June 17, 2025
MCEs: LOC Process and Engaging with Maximus	Option #1 – 1 p.m. ET, Monday, June 16, 2025 Option #2 – 3 p.m. ET, Tuesday, June 17, 2025
Nursing Facilities: LOC Process and Engaging with Maximus	Option #1 – 3:30 p.m. ET, Tuesday, June 24, 2025 Option #2 – 10:30 a.m. ET, Wednesday, June 25, 2025
PACE organizations: LOC Process and Engaging with Maximus	Option #1 – 1 p.m. ET, Tuesday, June 17, 2025 Option #2 – 11 a.m. ET, Wednesday, June 18, 2025

The Indiana LCAR website is now live!

The new [Indiana LCAR website](https://inlcar.com) (inlcar.com), available in English and Spanish, serves as a comprehensive online resource where Hoosiers seeking or receiving NF LOC services, as well as their families and guardians, can learn more about the LCAR process through helpful guides such as process overviews and frequently asked questions (FAQs). It is also a go-to repository of LCAR-related announcements, tools and other resources for the agencies and providers that play a vital role in supporting these services.



Be sure to explore this new website and bookmark it for easy reference in the future.

For more information

For more information about the LCAR transition, to inquire about a current assessment or (beginning in July) to schedule an assessment, or for any general questions about the LCAR process, contact the LCAR – Maximus Help Desk:

- Phone: 833-597-2777
- General email: NLCAR@maximus.com
- AAA-dedicated email: INLCAR-AAA@maximus.com

The FSSA and the Maximus LCAR team have created a comprehensive new guide that breaks down the implementation of changes affecting the role of Indiana AAAs/ADRCs and ICMs, as well as other key stakeholders involved in NF LOC processes:

- [Understanding Your Changing Role in the LCAR Process](#)

QUESTIONS?

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