IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

BT202575 MAY 29, 2025

IHCP reminds FFS providers about benefits of submitting claims electronically

The Indiana Health Coverage Programs (IHCP) would like to remind fee-for-service (FFS) providers of the time-saving benefits of submitting claims electronically.

Submitting claims electronically to the IHCP can reduce paperwork, increase accuracy, cut down on claim denials and minimize disruptions to cash flow as claims submitted electronically are processed more quickly, resulting in faster payment.

Electronic claims can be submitted through a Health Insurance Portability and Accountability Act (HIPAA)-compliant 837 transaction or online using the IHCP Provider Healthcare Portal.



To learn more about electronic claim submissions see these resources at in.gov/medicaid/providers:

- Claim Submission and Processing provider reference module
- Electronic Data Interchange provider reference module
- Provider Healthcare Portal provider reference module
- Third-Party Liability provider reference module
- Electronic Data Interchange (EDI) Solutions, IHCP Provider Healthcare Portal, IHCP Provider Healthcare Portal Training webpages

For assistance and training, providers should contact their Provider Relations consultant.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the IHCP Bulletins page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the IHCP provider website at in.gov/medicaid/providers.

