

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202554 MAY 1, 2025

IHCP and Acentra Health announce the 2025 Indiana Provider Satisfaction Survey through May 31

The Indiana Health Coverage Programs (IHCP) and Acentra Health announce the opening of the 2025 Indiana Provider Satisfaction Survey for all fee-for-service (FFS) providers that work with Acentra Health and use the Atrezzo Provider Portal.

The 2025 Indiana Provider Satisfaction Survey will be available online beginning May 1, 2025, through May 31, 2025.

The 2025 Indiana Provider Satisfaction Survey gives providers an opportunity to submit feedback regarding Acentra Health, including processing prior authorization (PA) reviews, customer service, provider education and turnaround time.

Please complete the [2025 Indiana Provider Satisfaction Survey](https://survey.alchemer.com) at survey.alchemer.com.



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

