

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202535 MARCH 11, 2025

## IHCP to mass adjust or reprocess MRO claims with procedure code T1016 HW that incorrectly denied

The Indiana Health Coverage Programs (IHCP) has identified an issue with Medicaid Rehabilitation Option (MRO) claims billing for the Case Management service with procedure code and modifier T1016 HW for certain behavioral health licensed professionals.

Claims may have been denied in error for the following provider specialties:

- Licensed clinical social worker (LCSW)
- Licensed marriage and family therapist (LMFT)
- Licensed mental health counselor (LMHC)
- Licensed clinical addiction counselor (LCAC)

Claims that were adjudicated on or after **Dec. 31, 2024**, may have been denied incorrectly.



The claim-processing system has been corrected, and any affected claims will be mass adjusted or reprocessed. Providers should see the claims on remittance advices (RAs) beginning immediately, with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims) or 52 (mass replacements non-check related).

### For more information

Billing and reimbursement information applies to services delivered under the FFS delivery system. Questions about FFS billing and reimbursement should be directed to Gainwell Technologies at 800-457-4584 or your [Provider Relations consultant](#).

### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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