

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS

BT202521

FEBRUARY 18, 2025

## School-based and First Steps claims with ordering and referring provider NPIs missing to be mass adjusted

The Indiana Health Coverage Programs (IHCP) has identified an issue with the ordering and referring providers on claims for school-based and First Steps services.

As identified in *IHCP Bulletins* [BT202486](#) and [BT2024162](#), the *Code of Federal Regulations 42 CFR 455.440* states that a state Medicaid agency must require all claims for payment for items and services that were ordered or referred to contain the National Provider Identifier (NPI) of the physician or other professional who ordered or referred such items or services.

The IHCP is reminding enrolled school corporations (provider type 12, specialty 120) that this requirement applies for all school-based services requiring a referral or order from an IHCP-enrolled provider. Claims submitted for Indiana's First Steps program are also subject to this requirement. An ordering or referring provider NPI is required on all claims for school-based or First Steps services for dates of service (DOS) on or after **Nov. 1, 2024**.

Claims may have paid in error when the ordering or referring provider NPI was not submitted on the claim.

The system issue has been corrected, and claims will be mass adjusted for DOS from Nov. 1, 2024, through Dec. 23, 2024. Providers should see adjustments on remittance advices (RAs) beginning March 26, 2025, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check related).



### QUESTIONS?

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