

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT2025162 NOVEMBER 25, 2025

IHCP reminds FFS providers about benefits of submitting claims electronically

The Indiana Health Coverage Programs (IHCP) would like to remind fee-for-service (FFS) providers of the time-saving benefits of submitting claims electronically.

Submitting claims electronically to the IHCP can reduce paperwork, increase accuracy, cut down on claim denials and minimize disruptions to cash flow, as claims submitted electronically are processed more quickly, resulting in faster payment.

Electronic claims can be submitted through a *Health Insurance Portability and Accountability Act* (HIPAA)-compliant 837 transaction or using the [IHCP Provider Healthcare Portal](#) (IHCP Portal).



A \$5 processing fee will be charged for initial paper claims submitted, as announced in IHCP Bulletin [BT2025150](#). The implementation date the fee will begin will be announced in a future bulletin.

To learn more about electronic claim submissions, see these resources at in.gov/medicaid/providers:

- [Claim Submission and Processing](#) provider reference module
- [Electronic Data Interchange](#) provider reference module
- [Provider Healthcare Portal](#) provider reference module
- [Third-Party Liability](#) provider reference module
- [Electronic Data Interchange \(EDI\) Solutions](#), [IHCP Provider Healthcare Portal](#) and [IHCP Provider Healthcare Portal Training](#) webpages

For assistance and training, providers should contact their [Provider Relations consultant](#).

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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