

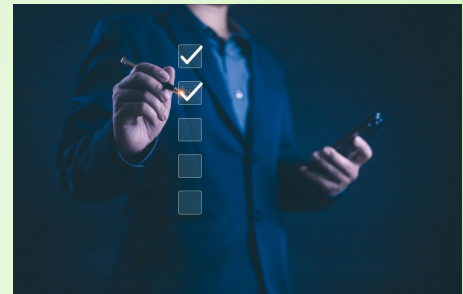
## Performance standards updated for qualified providers determining presumptive eligibility

*Indiana Code IC 12-15-4-1.5 of Senate Enrolled Act 2* requires the office of the secretary to establish performance standards for qualified providers (QPs) in making presumptive eligibility (PE) determinations and an appeals process for QPs to dispute findings of violation of those standards.

In response, the performance standards for a QP have been updated. The first evaluation quarter will be Q1 for calendar year (CY) 2026, from Jan. 1, 2026, to March 31, 2026, and will continue on a quarterly basis.

The office of the secretary shall use the following performance standards to establish and ensure accurate presumptive eligibility determinations by a QP on a quarterly basis:

- 95% of individuals determined presumptively eligible by the QP must submit a full *Indiana Application for Health Coverage*
- 95% of the full *Indiana Application for Health Coverage* completed by presumptively eligible individuals must be completed with sufficient information to determine eligibility
- 95% of those who submit the full application must be determined eligible for an IHCP program



Findings of violation of performance standards will be issued as follows:

- For the first violation of a presumptive eligibility standard under this section that a QP receives in a calendar year, the office of the secretary shall notify the QP in writing no later than five days after the determination of a violation is made.
- If the office of the secretary determines that a QP has failed to meet any of the presumptive eligibility standards under this section in any presumptive eligibility determination by the QP for a second time within a 12-month period of a first violation, the office of the secretary shall notify the QP in writing no later than five days after the determination that a second violation has occurred.
- Notice that a third violation by the QP of a presumptive eligibility standard within a 12-month period from the second violation will result in the QP no longer being qualified to make presumptive eligibility determinations.

If a QP appeals a finding of a violation of presumptive eligibility standards, the QP must provide clear and convincing evidence during the appeals process that the standard was met. If the office of the secretary determines that a QP has failed to meet any of the presumptive eligibility standards, the QP will no longer be qualified to make presumptive eligibility determinations.

QP training dates will be announced at a later date. For any questions, please email [presumptiveeligibility@fssa.in.gov](mailto:presumptiveeligibility@fssa.in.gov).

**QUESTIONS?**

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