

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202485    JUNE 13, 2024

## FSSA announces the end of claims submission testing period for PathWays program

In compliance with Indiana *Senate Enrolled Act 132* (2024), the Office of Medicaid Policy and Planning (OMPP) and the managed care entities (MCEs) selected to participate in the Indiana PathWays for Aging (PathWays) program (Anthem, Humana and UnitedHealthcare) conducted claims submission testing from April 29 through May 10, 2024, and May 20 through May 31, 2024. The claims submission testing period for PathWays closed **May 31, 2024**.



The Indiana Family and Social Services Administration (FSSA) appreciates the providers that participated during the testing periods. The state gained useful information that prompted MCE process changes and identified additional training needs with MCEs and providers. As a result of claims submission testing, the FSSA compiled a list of provider frequently asked questions (FAQs) and posted on the [PathWays website](https://in.gov/pathways) at [in.gov/pathways](https://in.gov/pathways).

The FSSA posted a [list of providers](#) that successfully completed claims submission testing on the PathWays website. MCEs are continuing to work with providers to process test claims. Providers that began testing on or before May 31, 2024, will be permitted to complete claims testing beyond the close of the testing window.

Providers can access claim submission education on each MCE website:

- [Anthem Provider Training Academy](#)
- [Humana Indiana Medicaid Training Materials](#)
- [UnitedHealthcare Instructor-Led Learning Events](#)

Providers can also review slides from a previous MCE joint presentation [Provider Claims Training webinar](#) accessible from the [Stakeholder Engagement](#) page at [in.gov/pathways](https://in.gov/pathways).

### QUESTIONS?

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