

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202484 JUNE 13, 2024

IHCP reminds providers to select correct Payer ID for EVV records

Federal law requires personal care service and home health service providers to use an electronic visit verification (EVV) system to document services rendered and directs Medicaid programs to implement this requirement. See *Indiana Health Coverage Programs (IHCP) Bulletin [BT202422](#)* for more information. The requirement that personal care service providers use an EVV system has been in place since **Jan. 1, 2021**. The requirement that home health service providers use an EVV system has been in place since **Jan. 1, 2024**.



The IHCP would like to remind providers to select the correct Payer ID when creating clients for proper EVV record submission (see Figure 1). The Payer ID represents a member's IHCP health plan on the date of service. Providers using alternate EVV vendors should consult with their vendor about the appropriate instructions for selecting the correct Payer ID.

Failing to use the correct Payer ID will result in EVV records not matching to claims appropriately and will begin to result in claim denials.

Figure 1 – Payer ID selection in EVV record

A screenshot of a web-based form titled "Client Payer". The form contains several input fields and a button. At the top right is a "History" link. Below it, there are three dropdown menus: "PAYER *" (highlighted in yellow), "PROGRAM *", and "SERVICE *". Below these are three date/date-time fields: "CLIENT PAYER ID" (text input), "FROM DATE * MM/DD/YYYY" (calendar icon), and "TO DATE MM/DD/YYYY" (calendar icon). At the bottom right is a blue "ADD" button. A small asterisk note indicates that fields with an asterisk are required.

The Payer IDs are included in [Table 1](#) for reference.

Table 1 – Payer IDs for health plans or managed care entities

Payer ID	Health plan or managed care entity
INFSSA	Traditional Medicaid
INATM	Anthem
INCRS	CareSource
INHUM	Humana
INMDW	MDwise
INMHS	MHS
INUHC	UnitedHealthcare

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

