

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202463 MAY 16, 2024

Second window for claims submission testing to begin for the Indiana PathWays for Aging program

In compliance with Indiana *Senate Enrolled Act 132* (2024), the Office of Medicaid Policy and Planning (OMPP) and the managed care entities (MCEs) selected to participate in the PathWays program (Anthem, Humana and UnitedHealthcare) will conduct a second window of claims submission testing before implementation of the PathWays program on July 1, 2024. See *Indiana Health Coverage Programs (IHCP) Bulletin* [BT202451](#) for announcement of claims submission testing.

All providers planning to participate in the PathWays program may participate in claims submission testing. Providers new to managed Medicaid are highly encouraged to participate, particularly current Aged and Disabled (A&D) Waiver providers, long-term care nursing facilities, home healthcare providers and hospice providers.

The second testing window will take place May 20 through May 31, 2024, and will allow providers to submit claims via the MCE claims portals. Providers should register for claims testing with each MCE as follows:

■ Anthem:

- ⇒ To participate: Register with Anthem using the online [Anthem Claims Testing Registration Form](#) at [s-us.chkmt.com](#). Providers will receive instructions for claims testing upon registration.
- ⇒ For questions: INLTSSClaimsTesting@anthem.com

■ Humana:

- ⇒ To participate: Email Humana at HumanaHealthyHorizonsIndianaClaimsTesting@humana.com. Providers will receive a response requesting specific information for registration. When registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- ⇒ For questions: HumanaHealthyHorizonsIndianaClaimsTesting@humana.com

■ UnitedHealthcare:

- ⇒ To participate: Email UnitedHealthcare at inclaimstesting@uhc.com. Providers will receive a response requesting specific information for registration. When registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- ⇒ For questions: inclaimstesting@uhc.com



MCEs will provide support and technical assistance to providers before and during the claims submission testing period.

Claims submission testing webinar recordings are available on the [PathWays Stakeholder Engagement](#) page at in.gov/pathways.

Under [SEA 132](#), providers that experience financial emergencies due to claim payment issues during the first seven months of the PathWays program may apply for relief under the temporary emergency financial assistance program. This program allows MCEs to prepay claims and reconcile the temporary emergency assistance payment funds with actual claims payment amounts when providers meet the criteria outlined in SEA 132. To be eligible for the temporary emergency financial assistance program, providers must participate in at least one claims testing window. Providers will only be eligible for temporary emergency financial assistance from the MCEs with which they have completed claims testing and if all other required criteria are met.



To meet the claims testing requirements under the PathWays Temporary Emergency Financial Assistance program, providers, including Home- and Community-Based Services (HCBS) providers, must submit at least three test claims per IHCP Provider ID. Facility providers, including nursing facility providers, must submit at least 10 test claims per National Provider Identifier (NPI). Additional information, including instructions for providers with multiple billing NPIs under a single tax identification number (TIN), will be made available upon registration.

QUESTIONS?

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