

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202451    APRIL 25, 2024

## FSSA announces claims submission testing period for PathWays program

In compliance with Indiana *Senate Enrolled Act 132* (2024), the Office of Medicaid Policy and Planning and the managed care entities (MCEs) selected to participate in the PathWays program (Anthem, Humana and UnitedHealthcare) will conduct claims submission testing before implementation of the PathWays program on July 1, 2024.

All providers planning to participate in the PathWays program may participate in claims submission testing. Providers new to managed Medicaid are highly encouraged to participate, particularly current Aged and Disabled (A&D) Waiver providers, long-term care nursing facilities, home healthcare providers and hospice providers.

Two claims submission testing periods will be held. The first testing window will take place April 29 through May 10, 2024. The second testing window will take place May 20 through May 31, 2024.

Providers should register for claims testing with each MCE as follows:

### ■ Anthem:

- **To participate:** Register with Anthem using the online [Anthem Claims Testing Registration Form](https://s-us.chkmt.com) at s-us.chkmt.com. Providers will receive instructions for claims testing upon registration.
- **For questions:** [INLTSSClaimsTesting@anthem.com](mailto:INLTSSClaimsTesting@anthem.com)

### ■ Humana:

- **To participate:** Email Humana at [HumanaHealthyHorizonsIndianaClaimsTesting@humana.com](mailto:HumanaHealthyHorizonsIndianaClaimsTesting@humana.com). Providers will receive a response requesting specific information for registration. When registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- **For questions:** [HumanaHealthyHorizonsIndianaClaimsTesting@humana.com](mailto:HumanaHealthyHorizonsIndianaClaimsTesting@humana.com)

### ■ UnitedHealthcare:

- **To participate:** Email UnitedHealthcare at [inclaimstesting@uhc.com](mailto:inclaimstesting@uhc.com). Providers will receive a response requesting specific information for registration. When registered, a provider will receive claims testing instructions based on their provider type and testing needs.
- **For questions:** [inclaimstesting@uhc.com](mailto:inclaimstesting@uhc.com)



MCEs will provide support and technical assistance to providers before and during the claims submission testing period. Webinars jointly hosted with all three PathWays MCEs will be offered at the following dates and times:

- **Friday, April 26, at 11 a.m. Eastern Time**  
([Registration link](#))
- **Monday, April 29, at 2 p.m. Eastern Time**  
([Registration link](#))
- **Wednesday, May 15, at 2 p.m. Eastern Time**  
([Registration link](#))



Under SEA 132, providers that experience financial emergencies due to claim payment issues during the first seven months of the PathWays program may apply for relief under the temporary emergency financial assistance program. To be eligible for the temporary emergency financial assistance program, providers must participate in at least one claims testing window. Providers will only be eligible for temporary emergency financial assistance from the MCEs with which they have completed claims testing and if all other required criteria are met. Home- and Community-Based Services (HCBS) providers must submit at least three test claims per Indiana Health Coverage Programs (IHCP) Provider ID. Other provider types must submit at least 10 test claims per National Provider Identifier (NPI). Additional information, including instructions for providers with multiple billing NPIs under a single tax identification number (TIN), will be made available in the claims testing webinars.

## QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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