

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202444 APRIL 11, 2024

IHCP announces final EVV home health implementation timeline

Federal law requires personal care service providers and home health service providers to use an electronic visit verification (EVV) system to document services rendered and directs Medicaid programs to implement this requirement. See *Indiana Health Coverage Programs (IHCP) Bulletin* [BT202422](#) for more information. The requirement that personal care service providers use an EVV system has been in place since **Jan. 1, 2021**. The requirement that home health service providers use an EVV system has been in place since **Jan. 1, 2024**.



Update on EVV enforcement date

Beginning July 1, 2024, the IHCP will turn on EVV system edits that activate claim denials for noncompliant EVV home health services. Claims submitted on or after July 1, 2024, that do not comply with EVV requirements will be denied. This enforcement applies to both fee-for-service (FFS) and managed care claims.

Note: *As previously announced, noncompliant claims (those that do not meet EVV requirements) will continue to suspend for seven days before a final claim adjudication is made.*

Provider assistance efforts

On May 15, 2024, and June 12, 2024, the IHCP will host townhall virtual forums from 10 a.m. to 11 a.m. Eastern Time to provide reminders and best practices before the July 1, 2024, EVV requirement enforcement deadline for home health providers. Providers will have the opportunity to ask additional questions at this time. A copy of the recorded presentations will be available on the [IHCP Live](#) page at in.gov/medicaid/providers.

Table 1 – EVV Townhall virtual forums

Date	Time	Link
Wednesday, May 15, 2024	10 a.m. to 11 a.m. Eastern Time	May townhall registration
Wednesday, June 12, 2024	10 a.m. to 11 a.m. Eastern Time	June townhall registration

For additional technical assistance, providers are encouraged to reach out to INXIXEVV@gainwelltechnologies.com.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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