

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT202443    APRIL 11, 2024

## IHCP clarifies NEMT responsibilities for nursing facilities and hospitals

Billing responsibilities and applicable reimbursement for nonemergency medical transportation (NEMT) provided to Indiana Health Coverage Programs (IHCP) members are contingent on various factors, which are detailed in this publication. Guidance published in *IHCP Bulletins* [BT202352](#) and [BT202355](#) still applies.



When an IHCP member is transported from home to an admitting nursing facility, from a nursing facility to a hospital for an inpatient or observation stay, or from a hospital back to the nursing facility where they had previously been admitted, the nursing facility is responsible for arranging and reimbursing the transportation. When IHCP members are transferred between nursing facilities, the admitting/receiving facility is responsible for transportation. Discharging and admitting facilities will need to communicate with each other to understand the responsibility of each and to ensure a smooth transfer.

The responsible nursing facility will claim the expense on their cost report, and the expense will be reimbursed via that facility's future per diem.

When an IHCP member is discharged from a hospital and admitted to a nursing facility as a new admission, the hospital will be responsible for arranging the transport of the member with the fee-for-service (FFS) transportation broker. The discharging hospital will be responsible for communicating and verifying the new admission status of the member with the transportation broker.

Table 1 offers guidance.

*Table 1 – NEMT transportation guidance*

Member location	Admitting facility	Responsible for transportation	Reimbursement methodology
Home	Nursing facility	Nursing facility	NF per diem
Nursing facility – A	Nursing facility – B	Nursing facility – B	NF per diem, nursing facility – B
Nursing facility	Hospital	Nursing facility	NF per diem
Nursing facility	Hospital – observation stay (not an admittance)	Nursing facility	NF per diem
Hospital	Nursing facility – not a new admission (existing residence)	Nursing facility	NF per diem
Hospital	Nursing facility – new admission only	Hospital	Brokered transportation provider (Verida)

The information in this bulletin applies to FFS members. Individual managed care entities (MCEs) establish and publish billing and reimbursement information within the managed care delivery system. Questions about NEMT under the managed care delivery system should be directed to the MCE with which the member is enrolled.

Questions or concerns about this bulletin can be directed to the Indiana Family and Social Services Administration (FSSA) IHCP reimbursement mailbox: [FSSA.IHCPReimbursement@fssa.in.gov](mailto:FSSA.IHCPReimbursement@fssa.in.gov).

**QUESTIONS?**

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