IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

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Behavioral and Primary Healthcare Coordination program to be renewed June 1, 2024

The Indiana Family and Social Services Administration (FSSA) Office of Medicaid Policy and Planning (OMPP) and Division of Mental Health and Addiction (DMHA) received approval from the Centers for Medicare & Medicaid Services (CMS) to renew the Behavioral and Primary Healthcare Coordination (BPHC) service program. The renewal will go into effect on June 1, 2024.

The renewal of BPHC programming and services allows for an additional five years of the BPHC service. The BPHC service program offers one service, which consists of coordinated healthcare activities to manage the behavioral



health/addiction and physical healthcare needs of eligible members. The service includes logistical support, advocacy and education to assist individuals in navigating the healthcare system, and activities that help members gain access to needed physical and behavioral health services to manage their health conditions.

The following updates are included in the BPHC program:

- Quality improvement (QI) activities will verify services provided fulfill the person-centered plan (PCP) established with the individual receiving services.
- Medicaid allowances for telehealth services.

These services can be implemented to ensure individuals receive the care they choose and are connected to and can remain integrated in their communities.

Questions about the BPHC service program should be directed to the FSSA DMHA Adult Services at BPHC.Service@fssa.in.gov.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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