IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS BT202427 MARCH 5, 2024

IHCP updates *Consent for Sterilization* form instructions for interpreter's statement

A properly completed *Consent for Sterilization* form (HHS-687 or HHS-687-1) must accompany all claims for voluntary sterilization and related services. The Indiana Health Coverage Programs (IHCP) recognizes that providers may use a

language line (call-in interpreter), making it difficult to get a handwritten signature on the interpreter's statement. Effective April 8, 2024, the IHCP is updating the *Consent for Sterilization* form instructions regarding the interpreter's statement to include instructions for a call-in interpreter.

If an interpreter is used, the interpreter's statement must be completed. For dates of service (DOS) on or after April 8, 2024, one of the following must occur:



- If an in-person interpreter is used, the interpreter must hand-write their signature and date in month, day and year format on the consent form.
- If a language line (call-in interpreter) is used, the interpreter must fax an attestation statement with handwritten signature and date to the provider; then the attestation statement must be attached to the consent form.

The date the interpreter translated the consent form for the member must be the same date the member signed consent. No handwritten signature stamps can be used.

See the <u>Family Planning Services</u> provider reference module for complete instructions. The updated instructions will be included in the module's next review.

Questions regarding coverage for all fee-for-service (FFS) IHCP-enrolled members, billing and reimbursement should be directed to Gainwell Technologies at 800-457-4584. Questions about FFS prior authorization (PA) should be directed to Acentra Customer Service at 866-725-9991.

Questions about managed care coverage, PA, billing and reimbursement should be directed to the managed care entity (MCE) with which the member is enrolled.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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