

IHCP *bulletin*

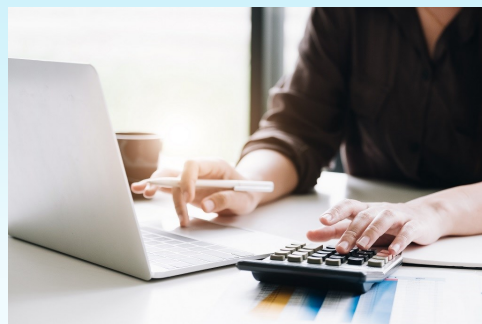
INDIANA HEALTH COVERAGE PROGRAMS BT2024184 NOVEMBER 19, 2024

Fee-for-service claims denied incorrectly Oct. 8-31, 2024

The Indiana Health Coverage Programs (IHCP) has identified a system issue that may have incorrectly denied claims that were submitted and processed from Oct. 8, 2024, through Oct. 31, 2024.

This issue impacted a variety of provider types, services and claim types. The claim-processing system has been corrected and newly submitted claims are processing correctly.

Claims submitted and processed on Oct. 8, 2024, through Oct. 31, 2024, that were denied in error have been reprocessed. Providers should see reprocessed claims on remittance advices (RAs) beginning immediately with internal control numbers (ICNs)/Claim IDs that begin with 80 (reprocessed denied claims).



QUESTIONS?

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