IHCP to begin enrollment for telehealth-only providers

In response to Indiana House Enrolled Act 1352 (2023), the Indiana Health Coverage Programs (IHCP) has implemented a new telehealth-only provider enrollment for providers that wish to perform only telehealth services (with no physical site where patients are seen) and that meet the Indiana licensure and other special requirements outlined in this bulletin. This telehealth-only provider enrollment option is currently available on the IHCP Provider Healthcare Portal.

The IHCP allows the following provider types and specialties to enroll as a billing or group provider for telehealth-only services:

- **Type 09 – Advanced Practice Registered Nurse**
  - Specialty 090 – Pediatric Nurse Practitioner
  - Specialty 091 – Obstetric Nurse Practitioner
  - Specialty 092 – Family Nurse Practitioner
  - Specialty 093 – Clinical Nurse Specialist
  - Specialty 095 – Certified Nurse Midwife
  
  **Note:** Specialty 094 – Certified Registered Nurse Anesthetist (CRNA) cannot be a telehealth-only provider.

- **Type 10 – Physician Assistant**

- **Type 11 – Behavioral Health Provider**
  - Specialty 110 – Outpatient Mental Health Clinic
  - Specialty 111 – Community Mental Health Center (CMHC)
  - Specialty 114 – Health Service Provider in Psychology (HSPP)
  - Specialty 115 – Adult Mental Health and Habilitation (AMHH) Service Provider
  - Specialty 612 – Behavioral and Primary Healthcare Coordination (BPHC) Service Provider
  - Specialty 613 – Medicaid Rehabilitation Option (MRO) Clubhouse
  - Specialty 615 – Applied Behavior Analysis (ABA) Therapist
  - Specialty 616 – Licensed Psychologist
  - Specialty 617 – Licensed Independent Practice School Psychologist
  - Specialty 618 – Licensed Clinical Social Worker (LCSW)
  - Specialty 619 – Licensed Marriage and Family Therapist (LMFT)
  - Specialty 620 – Licensed Mental Health Counselor (LMHC)
  - Specialty 621 – Licensed Clinical Addiction Counselor (LCAC)

  **Note:** Specialties 611 – Children's Mental Health Wraparound (CMHW) Service Provider, 835 – Opioid Treatment Program (OTP) and 836 – Opioid Treatment Program (OTP) cannot be telehealth-only providers.

- **Type 14 – Podiatrist**

- **Type 17 – Therapist**

- **Type 31 – Physician**
The following special rules apply for telehealth-only providers:

- Telehealth-only providers must include a physical location (service location) on their enrollment profile, but the address does not have to be in the state of Indiana. All telehealth-only providers will be treated as in-state providers for prior authorization purposes.

- Billing enrollments must maintain active licensure in both Indiana and in the state in which their service location resides.

- Group enrollments must require all rendering providers attached to the group to maintain at least one Indiana license. Rendering providers do not need to maintain licensure that matches the group’s service location.

- Rendering providers may be associated with both a telehealth-only enrollment as well as a standard IHCP group enrollment.

- Providers that have a physical location for patients to be seen should not enroll as telehealth-only providers.

QUESTIONS?

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