

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202414 FEBRUARY 8, 2024

IHCP issues TPL exemptions for peer recovery and mobile crisis services

The Indiana Health Coverage Programs (IHCP) has issued a third-party liability (TPL) exemption for peer recovery services (procedure code H0038 – *Self-help/peer services, per 15 minutes*) and for the mobile crisis services listed in [Table 1](#). Effective immediately, claims for these services will bypass the normal IHCP cost-avoidance process. Providers are no longer required to bill available third-party resources before submitting a claim for these services to the IHCP. This exemption applies retroactively to peer recovery services rendered on or after **Jan. 1, 2023**, and to mobile crisis services rendered on or after **July 1, 2023**.

Claims for procedure code H0038 with dates of service (DOS) on or after **Jan. 1, 2023**, and claims for the codes in Table 1 with DOS on or after **July 1, 2023**, that were denied by the IHCP due to a primary insurer not being billed first will be reprocessed.

Gainwell Technologies will mass replace or reprocess affected fee-for-service (FFS) claims; providers do not need to resubmit the denied claims to Gainwell. Providers should see adjusted or reprocessed claims on remittance advices (RAs) beginning March 13, 2024, with internal control numbers (ICNs)/Claim IDs that begin with 52 (mass replacements non-check related) or 80 (reprocessed denied claims).

For affected managed care claims, the applicable managed care entity (MCE) will reprocess affected claims. Providers should contact the MCE representative if they have questions about how previously denied claims for these services will be reprocessed or replaced.

If a provider rendered peer recovery services (H0038) on or after Jan. 1, 2023, or mobile crisis services (Table 1) on or after July 1, 2023, and did **not** submit a claim to the IHCP within the timely filing limit due to TPL concerns, the provider may submit the claim to the IHCP (Gainwell or the applicable MCE), along with a copy of this bulletin (first page only) to request a waiver of the standard filing limit. Providers have 90 days from the date of this publication for managed care claim submission, or 180 days from the date of publication for FFS claim submission, to satisfy timely filing requirements.



Table 1 – Mobile crisis services exempt from TPL cost avoidance requirements, effective for DOS on or after July 1, 2023

Procedure code	Description*
S9484	Crisis intervention mental health services, per hour (Used for mobile crisis response without transportation, up to 3 hours)
S9484 UB	Crisis intervention mental health services, per hour; with transportation (Used for mobile crisis response with transportation, up to 3 hours)
S9485	Crisis intervention mental health services, per diem (Used for mobile crisis response without transportation, 3 hours or more)
S9485 UB	Crisis intervention mental health services, per diem; with transportation (Used for mobile crisis response with transportation, up to 3 hours)
H0034 U9	Medication training and support, per 15 minutes
H2011 UA	Crisis intervention service, per 15 minutes

* **Note:** For information about these mobile crisis services, including details about services covered under each code, see *IHCP Bulletin* [BT2023173](#).

Questions about FFS billing and reimbursement should be directed to Gainwell Technologies Customer Assistance at 800-457-4584 or your [Provider Relations consultant](#). Questions about managed care billing and reimbursement should be directed to the MCE with which the member is enrolled.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

