IHCP *bulletin*

IHCP publishes new Portal Links for Providers webpage

The Indiana Health Coverage Programs (IHCP) works with a number of contractors to perform functions such as provider enrollment, eligibility verification, prior authorization (PA), claim processing, transportation brokerage, long-term care oversight and pharmacy benefit management. Many IHCP contractors offer online portals for providers.

The IHCP recently added a page to the in.gov/medicaid/providers website with links to commonly used provider portals. This new *Portal Links for Providers* page offers easy access to the following portals:

- **IHCP Provider Healthcare Portal** – Transactions with Gainwell Technologies, including provider enrollment, member eligibility verification and fee-for-service (FFS) nonpharmacy claim submission

- **Kepro Atrezzo Provider Portal** – FFS nonpharmacy prior authorization (PA) requests and other transactions with the IHCP FFS prior authorization and utilization management (PA-UM) contractor

- **Sandata Portal** – Electronic visit verification (EVV) for applicable personal care and home health services

- **Verida Provider Portal** – Nonemergency medical transportation (NEMT) brokerage for applicable services provided to FFS members

- **Long-Term Care Web Portal** – Submission of long-term care (LTC) cost reports to Myers and Stauffer

- **Optum Rx Portal** – FFS pharmacy claim and member benefit information

For managed care entity (MCE) provider portals, see the *Managed Care* section of the *IHCP Quick Reference Guide*, available at in.gov/medicaid/providers.

QUESTIONS?

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