IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS

BT202352 MAY 30, 2023

NEMT services for FFS members residing in nursing facilities will not be brokered through Verida

Effective July 1, 2023, the Indiana Health Coverage Programs (IHCP) is changing its nonemergency medical

transportation (NEMT) policy. For fee-for-service (FFS) Medicaid nursing facility residents, all NEMT services will be carved out from the FFS Medicaid NEMT brokerage. Nursing facilities are provider type 3 with specialty 030 or 032.

For dates of service (DOS) on or after July 1, 2023, transportation services for residents of nursing facilities will no longer be arranged through the FFS NEMT broker, Verida. All standing and future orders for nursing facility member transportation made with Verida will end after June 30, 2023. Nursing facilities must ensure that members are transported to all appointments after this date.

Under this new policy, NEMT services for FFS members residing in a nursing facility will be handled as follows:

- For nonemergency ambulance transports that meet medical necessity for basic life support (BLS) or advanced life support (ALS) services, nursing facilities will coordinate the ALS or BLS transportation for their FFS Medicaid residents directly with IHCP ambulance transportation providers. The ambulance providers will bill the appropriate procedure codes for nonemergency ALS and BLS ambulance services based on the types of services provided during the transport. Claims for these transports must be submitted to Gainwell for adjudication. For more information, see *IHCP Bulletin* <u>BT202353</u>.
- All other FFS NEMT services (for example, ambulatory and wheelchair van) will be included in the nursing facility per diem rate. Nursing facilities will be responsible for coordinating, providing and reimbursing transportation providers for non-ALS/BLS NEMT services for their FFS residents. This means that no claims for NEMT services (other than BLS or ALS) provided to nursing facility residents should be submitted to Gainwell Technologies.

See the <u>IHCP will host webinars to discuss the ALS/BLS and Nursing Facility transportation carve-out</u> news announcement regarding webinars on this change.

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